

English Composition Test

General English Composition

Name

Anamariiez Escanillan

Date

01/24/2019

What made you apply for the position?

I applied for this position because of the schedule and of course the competitive salary. I've been in a call center for over 5 years and it would be great to experience a different working environment this time. I've heard a lot of good things regarding this company and I'm excited to part of this company as well.

Why do you think you are suitable for the position?

I believe I am qualified because I have enough experience in assisting clients over the phone. May it be for technical issues or simple queries. I am also confident that I will be able to learn the required skill set needed for this position.

If you could travel anywhere in the world (for a holiday), where would you go and why (at least 80 words in length)?

If I could travel anywhere for a holiday I would go to Japan. That has been my dream for a long time. I love the country, their culture, I want to try out their delicacies and go to the tourist spots there. I will also visit the temples that I usually see on their TV shows and movies. I even tried to learn the language, however, I'm not very good at it yet. I will continue to study the language that way in the future, when I have the chance I can effectively communicate to the locals there.

If you could meet anyone in the world, who would it be and why (at least 80 words in length)?

If I could meet someone, I want to meet Robert Downey Jr. I've always admired him as an actor. He's versatile, talented and can do almost anything. I've watched most of his movies and interviews and I love the way he carries himself. Whether it's on TV or theater. His confidence level is way up there. My mom also loves him very much and his shows are part of her movie collections. If I could meet him, I will definitely tell him how he impacted our lives. How he entertained us when we're down.

What is your favorite form of social media? (at least 80 words in length)?

I normally use Facebook. To tell you the truth, Facebook's the app that I'm comfortable using. I don't like using Twitter or Instagram. Everything I need is in Facebook already. I can share photos, videos, it's also connected to Messenger so it's easier to communicate with my Facebook friends. Plus, most of my relatives uses Facebook as well so it's easier to check what's going on with our lives. It's easier for me to get updated with the latest news and gossips all around the world. Of course, other apps can do that too, but, I'm most comfortable using Facebook.

iPhone or Android and Why? (at least 80 words in length)?

I use Android because it's more user friendly than iPhone. You can share files easily to other android phones and iPhone. Wherein for iPhone, you can only share it with another iPhone user which is not very convenient. Especially when you have important files to share. Plus iPhone is way more expensive that android. Sure the OS, the camera, and the features are pretty impressive, you can also do that with android. And companies that carries Android OS came up with cool features that enhances the users experience and satisfaction when it comes to gadgets.

Answering a Support Ticket

I am unable to open the Excel spreadsheet that you sent me yesterday (designed in Office 2007). I am currently using Office 2003. Can you please let me know how I can open the spreadsheet?. -

Jenny

Hi Jenny, well the reason why you're unable to open the Excel spreadsheet is because you are using Office 2003 when in fact the spreadsheet was actually designed in Office 2007. The file and the program is incompatible.

What you can do is update your Office 2003 to Office 2007 or higher for you to be able to open the file.

I've been trying to log-in to my account for hours. It says Username or Password incorrect. I am 100% certain that I am entering the correct info. Do you know why this is happening? - Chris

Hi Chris, it's possible that there were other credentials saved in your browser. What you can do is clear the cache, cookies and the password to wipe the slate clean and I'm sure that you should be able to log in.