

Respondent

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Time to complete

1. If anything was possible, what would your dream job be, and why? *

If anything was possible to happen, my dream job is to be an artist, specifically a singer. Singing has really played a major role in my life, it helped me through ups and downs. Singing has always been my medium for expressing my feelings and ideas. Even though I think it is impossible for me to become a singer; I still live and pursue it because it is the talent that God gave me that I could enjoy. Other than being a singer I also wanted to be a teacher or a trainer. I really love to teach and help others understand and achieve their goals and dreams. I feel psyched most especially when my trainees are dedicated and passionate about what I am teaching. I do teach in our church how to sing and also how to play instruments. Teaching may be innate to me because wherever I go, I wanted to help and teach people if I know what could be the solution or the answer to a problem they are facing.

2. Have you ever experienced a stressful situation in your past work place (college if fresh grad), what was it and how did you overcome it? *

Yes, I have experienced a lot of stressful situations in my past workplace. I was transferred from being a hardware technical support to a hospital information system analyst. At that time I have zero knowledge of the system and I was assigned to that position instantly. I was tasked to do the implementation of the system to a new facility that the company opened and if I fail it would really affect the opening of the facility. No one trained me or taught me how does the process works, how the system works and how will I troubleshoot the system. What I did to overcome that situation was I went to every department in the hospital, observe, and studied what they are doing. I then made a summary of what I learned as a guide to help me in the future on how to troubleshoot problems that I will encounter.

3. In your previous position, what task did you find most challenging and why? *

In my previous position, the task I found most challenging is implementing new processes. It is given that people nowadays especially those who had routine jobs are resistant to change. Lately, when the pandemic started, there were a lot of changes in the system due to requirements and instructions mandated by the government. Those changes really affected the regular flow of the process we had and I was one of the people who does the revision of

the process. I was doing the task by myself with regards to how will it be implemented in the system. I was also tasked to test if the processes that the others did were doable in the system. The hardest part was when I started teaching clients the new process. I received a lot of complaints from clients because of those changes. It took me a while to explain the reasons for the change.

4. In your previous position, what task did you enjoy most and why? *

The task that I enjoyed the most in my previous position was troubleshooting. There were a lot of types of troubleshooting that I did during my previous position. I do hardware troubleshooting, system troubleshooting, and process troubleshooting. In hardware troubleshooting, I enjoyed it because I was able to learn a lot of things and manage to enhance my skills. It also gave me the feeling of competency when I fixed a problem, well in fact hardware is really not my field. I also enjoyed system troubleshooting, it opened my eyes to how systems work because nowadays everything is automated, that is why you need to have the skill to understand how the system works for you to excel in this type of field. Lastly, troubleshooting the process. I really enjoyed troubleshooting processes that have lapses and it stimulates my brain to work and analyze how to create a workaround on the encountered problem.

5. How would your previous managers/coworkers describe you? *

Before I went on training, I had a little chat with my manager about the reasons why I wanted to resign. I told her the reasons and one of them is that I already find it too stressful to maintain the hospital information system. She told me a little back story about why did she decide to assign me that position instantly. First, she said that my strength was not in hardware but in analyzing issues. She said I will not assign you there if I can't see you able to do that task because that task is very crucial. She also said that I can rely on you and no matter what the problem, you always took initiative to look for possible solutions. Other department managers and staff also like me because they said I am friendly reliable, and approachable. I also did win an award as the most favorite staff of the year and it is an award that was only given once and I was the first to have it.

6. What personal or professional accomplishments are you most proud of? *

There are a lot of personal accomplishments I am proud of. First, I am a child of God and I am not ashamed that I am. Sometimes I have my shortcomings, but my Father is merciful and graceful to forgive me if I would only repent for my sins and never do it again. Second, I am proud that I am still able to maintain my zero-tardy goal since I started studying up to this day and graduated as first honor in my college years. Lastly, I was able to provide and help my parents with our daily expenses and give some of their wants at an early age. I also have some professional accomplishments even though others may think these are dull but

still I am proud of this. Firstly, I was chosen by Riverside even though there were other applicants who has higher educational attainment and already have work experience. Second, I was one of the two passers of 2016 Civil Service Professional out of 25 from Riverside who took the exams. Lastly, I was able to be part of the team that decides and does the process flow of the company, together with other supervisors and managers from other departments, even though I am only a staff.