

Respondent

< 309 Angelou Yor >

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Time to complete

1. If anything was possible, what would your dream job be, and why? *

Growing up I did not really have a dream job; it was only during my college days that I came to realize what I wanted to be. I wanted to be a Certified Internal Auditor because of the nature of the job. Internal Auditors do not only identify problems within the company but also correct them and set them to the proper standard. They are very detail-oriented and objective in the conduct of their job. And I want that kind of job, not because I want to find faults to correct them, but because I wanted to work according to a certain standard. I want a job that is systematized and that everyone I am working with is professional and responsible in the conduct of his/her job and has accountability on the job designated to them. It is also because I want to learn more about the field of accounting that is not taught in school.

2. Have you ever experienced a stressful situation in your past work place (college if fresh grad), what was it and how did you overcome it? *

Yes, I have experienced stressful situations from my previous job. Handling the billing and collection of the branch was actually a crucial part of my job. And dealing with delinquent customers is really a tough task. It is from being an accounting staff member that I developed my patience and understanding. I deal with such customers with patience especially since the world is experiencing a pandemic, even business owners are on their toes. I talk to them, hear their reasons for not paying, and ask them when they will be able to pay, most importantly those customers with long-standing arrears. When I am too stressed from work, I drink coffee and eat something sweet, maybe candy, or chips and mostly I listen to music to set my mood back to my task. I listen to music, upbeat music while I am working because listening to music gives me a good vibe.

3. In your previous position, what task did you find most challenging and why? *

Being tasked to collect payments is a really big challenge. It is a challenge because I can only contact them through a phone call or an email. And the task is really trying my patience. I have to deal with delinquent customers and hear their repetitive reasons for not paying their dues. Yes, I am doing my job to collect payments which are to be used by our company to run its business but, the other party is also doing her job of asking me for an extension of

their credit terms since they are also waiting for the payment from their customers. And giving them an extension is something that I cannot and should not do without the approval of the upper management. Another issue regarding the collection is when a customer issues a bounced check or if the check has any discrepancy and it was deposited. I cannot just get the check from the bank where I had it deposited because I need to have an authorization letter from the bank's main branch requested by our corporate secretary and the company will not do that, so the bounced check will be sent here in Bacolod and will be sent back to Cebu for the customer to replace it.

4. In your previous position, what task did you enjoy most and why? *

I enjoy checking and inputting invoices on the company's accounting system and filing/organizing all the documents that are under my keeping. It is because I like to see my signature on the invoice, it is of course after I have checked that the details printed on the invoice such as the customer's name, date, purchase order number, quantity, unit price, and total price are correct and correct also on the accounting system. I also enjoy filing/organizing my documents because it is so satisfying. To clear my table from papers like invoices, deposit slips, customers' purchase orders, and billing statements puts me in a good mood. It clears my mind and is very pleasant to my eyes not to see any paper scattering on my table as well as seeing my documents fastened on a folder and placed on the corner where I can easily see and grab them whenever I need them.

5. How would your previous managers/coworkers describe you? *

This is coming from our Human Resource Specialist. She described me as someone who is professional in my job. Whatever personal issues I have or I may have, maybe with my job or my co-worker it does not affect my performance. To which I agree. I do not bring to work any personal problems. When I go to work, I really work. She also described me as easy to get along with and peace-loving. I am easy to get along with, as long as the people around me know their boundaries, I have no problem with that. I am someone who starts to get talkative and act crazy whenever I am comfortable with people around me. I always return the positive attitudes people are showing me but for the negative ones, I just let it be. I do not like arguments. I love my peace more than proving a point to anybody but, if it is work then I will stand to what I know is right.

6. What personal or professional accomplishments are you most proud of? *

The accomplishments I have are mostly on a personal level. And I am most proud of the changes in my attitude towards everything and everyone around me. Before, as a teen, I really had a bad temper. I was easily angered and I did not want to hear any negative things about me. Also, during the time that I was away from home, I got to know myself more. I realized that I do not actually have any favorite; be it in color, food, book, or movie. But I

realized also how appreciative I am of everything, even with a simple note attached to a cookie given to me warms my heart. It was also an accomplishment for me that I nearly perfected my attendance from my previous job having only two and a half days of absences. That is why I am proud of who I have become. That I have grown to be a mature person who is able to accept corrections and instructions, this is based on what a very close friend of mine said and I am still striving to be a better person.