

Respondent

< 301 Mariel Gabayeron >

48:36
Time to complete

1. If anything was possible, what would your dream job be, and why? *

My dream job would be working on a cruise ship as a chef. To be a chef is my greatest passion. At a very young age, I already learned how to cook for my family, I was trained by my grandmother since my parents were separated. It was hard but I overcame it with the help of my grandmother who guided me all the time. Cooking for the people I love is the most rewarding feeling for me, I can express my love for them through cooking. Since I am a graduate of Hospitality Management, I was able to work in the real world of the hospitality industry. I was able to handle guests and especially guest complaints that will test you on how to handle and solve them. Since the pandemic came, all of my plans have been delayed, I am not losing hope to reach my dreams. Everything has its reason why it happened and I truly believe God has better plans for us.

2. Have you ever experienced a stressful situation in your past work place (college if fresh grad), what was it and how did you overcome it? *

Yes, I have. I was working in a BPO company before, and for me, being a call center agent is not a healthy workplace to start with but you can learn a lot of things. At a call center, you have targets or quotas that you need to reach, which is quite challenging if you are a first-timer to work there. As an agent, you also need to have a good matrix so that you can maintain your position. There was a time that I was about to be terminated from the job because the management thought that I was releasing or disconnecting the calls to avoid work, which I did not. I was able to explain it to them by sending a statement that proved that I did not do such things. The reason for the disconnection was because of a block out or internet connection loss, which I cannot control from happening since I was working from home.

3. In your previous position, what task did you find most challenging and why? *

From my previous position, the most challenging task for me was saying no to requests. I have encountered a lot of requests from customers that I cannot resist. Maybe it is my personality that I cannot say no to someone that needs help. For me, helping other people makes me happy, it gives me satisfaction that benefits other people. But sometimes, always saying yes to them can also abuse your kindness to them because they might take

advantage of you. But on the other hand, I always make sure that I know the consequences after I do it. I must know that it can help them so that things can be easier for them. Sometimes I question myself, did I really help in any way that I could or even in the smallest thing? Did my help make them happy? But at the end of the day, helping others does not require an exchange of something or anything.

4. In your previous position, what task did you enjoy most and why? *

In my previous job, the task that I enjoyed the most was cooking and serving guests what they needed to meet their expectations regarding the hotel that they are staying in. For me, serving and helping other people makes me happy, it gives me self-satisfaction, especially if I meet their expectations. I wanted to have their stay momentous for them to tell their friends and family what they have experienced and what would let them stay with us again. Guest feedback for me is vital because it is where we can promote our hotel and also, we can have positive feedback from them. The hospitality industry is a very wonderful field where you can meet different kinds of people of race, the culture that you can learn from it, and also a lot of people with different kinds of personalities that you can come into contact with. When I was in the hospitality industry back then, I cannot keep track of the time sometimes that I really enjoyed working there.

5. How would your previous managers/coworkers describe you? *

My previous managers and co-workers would describe me as an outgoing, friendly, trustworthy, optimistic, easy to work with, and adventurous type of person. I would say that I am outgoing and friendly because I can make friends with anyone, I maybe look so reserved sometimes but I make friends a lot especially if I want to know you. I am trustworthy because they can lean onto me anytime they need me even in good times or bad times. I am an optimistic person too, I do not want to have a negative vibe when I am around people, for me, being negative is contagious. It can make people bring themselves down even if they should not. I can also say that I am easy to work with because I can work with everyone in the workplace. Lastly, I am an adventurous type of person because wherever I go, I want to visit places that I have been with. I love going out with my friends and having that memory that cannot be forgotten, especially if the place we are going to is unfamiliar to us.

6. What personal or professional accomplishments are you most proud of? *

The most personal or professional accomplishment that I am really proud of is that I graduated with my college degree and got my first dream job two months after I graduated from college. For me, after graduating from college it is very difficult, some people would say it will be easy because you have a college degree in the field that you wanted. Well, unfortunately, it was not. Adulting is hard but you can surpass it. Looking for a job is hard,

especially when you are a fresh graduate and you are new to the real world. The real world is very different from what you are used to in schools. In the real world, it gives you the experience that would teach you a lesson. I really believe that experience is one of the best teachers we can have. Having those experiences can be applied to any field you are working in as long as it is related.