

1. If anything was possible, what would your dream job be, and why?

If anything is possible, my dream job is to be a psychologist. When I was 17 years old, I am so curious of how our mind and personality co-relate to each other. Then I start reading books which discusses more about Sigmund Freud and Galen. When I'm getting old, I wanted to be a psychologist which focuses on counselling. Most especially now a days, suicide is rampant. They need an outlet to burst their emotions and the healing will start on that process. I believe that everything can be resolved if we learn to give an ample time to listen. Whether it is bad or good, just listen. When he is done then evaluate the situation without bias judgement. Just make them feel that they have a purpose and never let them feel that you pity on them, instead make them realize how strong they are. They are bound to live.

2. Have you ever experienced a stressful situation in your past workplace (college if fresh graduate), what was it and how did you overcome it?

Yes, during those times that I am far from my family and I don't have anybody to talk to. What I did is pray. It is a constant reminder of my parents that I should pray if no one's there for me. I ask for discernment from God and guidance then everything becomes okay. Another one that gives me stress on my previous work is, not reaching our daily quota. I handled three branches before and each branch has a quota of one hundred thousand every day. So, what I did was, I observed what is/are the days that we don't have much clients. Then the days that we have a lot. Then on the days that we have less sales most of the time, we do "*flyrings*", post or share online, and even call our friends to visit our branch. Lastly, I always establish good relationship with my co-employees. You can overcome stressful task if everyone works hand-in-hand.

3. In your previous position, what task did you find most challenging and why? What task did you enjoy most and why?

The most challenging part of my work before is the aftersales, this when there's a client who file complains about the product they bought. There's one time and it is my first week on that job, the client filed a complaint to DTI because when he was assisted by my frontliner, he was not advised properly about aftersales. So, I attended the meeting with DTI and it was resolved. Then, if the client would decide that they will not continue the loan, instead they will pay it instead in cash. This one is very critical because, if it was all settled and documents are submitted, change of mind will not be entertained. You have to submit an incidental report and wait for an approval from the head office of the affiliated financing of your company. If they will approve it then the client should pursue the loan. The task I enjoyed much before is conducting an inventory, aside from foods, I gain a lot of learning of my products.

4. How would your previous managers/coworkers describe you?

They describe me before as the servant leader. I am not the type of person who just give commands without me doing it first. It is my way as well to lessen procrastination in the branch that I am managing. If there is a task, I should do it right away. When they've observed that's how I do the task, they follow it, or ask a helping hand if I cannot do it alone. They know that every task that I do is for our branch to improve. If we don't have sales yet in the morning, I'll spearhead giving of flyers in the market, or any public place in our area. I know they can do it but I need to set an example. It's not that I don't trust them for this task, but I need to convey a message that if we don't have sales, we should do something. have to tell me what's the reason or send me proof.

5. What personal or professional accomplishments are you most proud of?

In my personal, is, I am the one who sang at our pinning ceremony as tribute to our parents. It is not usual because I am used to sing in a group, or in a choir. But that time, I am tasked to give a tribute and I willingly did it because that was the first time as well that my parents will see me on stage singing solo. In professional is, to use my degree in doing informal education in mountain areas. I am from Sagay City and our place have a lot of areas where children are not going to school because of the distance. There's a pastor who invited me to go with their team and conduct a charity work for a month. When they told me that I would become a teacher for those unfortunate children, I am so happy because it is my first time to do it. Though they told me that I will not be paid for teaching the kids, it doesn't matter, as long that I can help them learn.