

**Title: English Composition Test**  
**Name: ARNALDO I. DE LOS REYES**  
**Date Taken: 04/03/2022 08:27:07**

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**Talk about one of your great qualities that others don't always appreciate.**

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Sometimes, I love being a helpful person. Although some people cannot appreciate that. I love to see people grow in their paths, careers, passion, and other stuff that make them who they really are. It is just that I don't really care much if they appreciate that but all I care about is what I can do to help others win in their battles. I do have battles also, and I really appreciate people who take the time to help me or listen to me whenever I need one.

**Describe the color green to somebody who is blind.**

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This is a tough task to do especially if that person hasn't really seen colors in their entire life. One thing I can do though is to make them feel the things that I see green color in them like grasses and leaves. I'll let them touch them and describe to them how green portrays nature. That the world is covered with green trees and bushes. Trees provide oxygen for people like us. Green incites life created in this world to make it more beautiful with the harmony of celebrating life each day. To make them feel that although he is blind, he is privileged to experience life here on earth.

**Title: Answering Support Tickets Test**

**Name: ARNALDO I. DE LOS REYES**

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**I am unable to open the Excel spreadsheet that you sent me yesterday (designed in Office 2007). I am currently using Office 2003. Can you please let me know how I can open the spreadsheet? - Jane**

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Good day, Jane! Thank you for reaching out with your concern. The spreadsheet I sent to you was designed in Office 2007. So in that case, I will ask you to use Office 2007 to open that Excel spreadsheet.Â

Thanks again and regards!

**I've been trying to log in to my account for hours now. It says "Username or Password incorrect." I am 100% certain that I am entering the correct info. Do you know why this is happening? - Jenny**

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Hi there, Jenny! Thanks for reaching out. I see but have you checked if the caps lock is turned off the moment you put your login information? Please reach out to me if that helped. Thanks and regards!