

Title: English Composition Test

Name: Shaina R. Baldonado

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If you could create a fictional company to make the world a better place, what would that company do?

If I were given a chance to create a fictional company to make the world a better place, that would be a company who can assist individuals who seek help from minor responsibilities so that the world is moving fast and smoothly. A company who focuses on minor tasks to help clients with big responsibilities. A company like this is very useful and productive because they can see the importance of small details and that they believe in a one step at a time for a brighter and successful outcome. A company who is willing to help just like the Pathcutters.

What is your greatest struggle in this pandemic and how are you overcoming it?

My greatest struggle this pandemic is to adjust with the new normal. I and my family have to spend greater than our usual expenses before the pandemic outbreak because today, the cost of living has been multiplied yet our income stays the same. So we had to adjust our expenses and we have to save money for emergency purposes because we will never know what the future holds for us. Also, our health is our priority today because we can't afford to get sick. I believe that prevention is better than cure so I and my family are really trying to keep a distance from those who are sick and even from those who have symptoms. With these struggles, I stay positive in mind that everything will pass in time and everything will go back to normal. I always hope and pray for me and my family's safety as well as for everyone so that we can now live just like before without this virus which hinders us from doing something we want and from being with our loved ones.

Answering Support Tickets

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Name

Shaina Baldonado

Date

04/13/2022

I am unable to open the Excel spreadsheet that you sent me yesterday (designed in Office 2007). I am currently using Office 2003. Can you please let me know how I can open the spreadsheet? - Jane

Good Day Miss Jane, this is Shai from Email Support Representative and to solve your problem I have the following solutions for you.

1. You can open the file through your browser, just right click the file and click the open with browser and it will lead you to google sheet where you can view the file.
2. Or, you can also try opening on your browser the googlesheet.com. Once you open that link, you can upload the file that I sent to you. After that, you can now open the file that you recently uploaded.
3. Or, you can update your Microsoft Office by downloading the version 2007.

If you have any other concern, don't hesitate to email me again. Thank you!

I've been trying to log in to my account for hours now. It says "Username or Password is incorrect." I am 100% certain that I am entering the correct info. Do you know why this is happening? - Jenny

Good Day Miss Jenny, this is Shai from Email Support Representative and to solve your problem I have the following solutions for you.

There is a possibility that your account has been hacked or that you have made a typo while you input your username or password. However, if you still can't access your account you can do this process.

1. Try resetting your password by clicking the "forgot password" button after the fail attempt of logging in.
2. It will ask you where to send an OTP, it could be on your mobile phone or email.
3. Once you receive an OTP you will be asked to input the given OTP on the link given to you.
4. After that, you are now asked to change your password. Make sure to remember the password that you provide and don't share it to anyone.
5. After changing your password, try logging in using your new password.

If you have any other concern, don't hesitate to email me again. Thank you!