Title: English Composition Test Name: Dail Eireann G. Guilaran Date Taken: 10/05/2022 08:36:56

## What is the funniest thing that happened to you recently?

I'm a fan of gacha games. It's where you spend your saved, through quests maybe, or bought game gems and try getting the current limited 5 star banner. A gamble, some people may call. It's my favorite character's birthday so they have this limited birthday banner so of course I definitely needed to get them. Ten rolls in, only a couple of 3-4 stars. Twenty onward, still none. It was definitely frustrating since my gems were running low already and I didn't really want to purchase but it was funny at the same time since I keep getting the laboratory coat themed characters. In addition, I was on a call with a friend and we had a little guessing game on which character was arriving. In the end, I got the character I wanted with no gems left to spare. It's fun though! Gacha seems something people think is a waste of time and money since it's just a piece of digital media. But if you live in a world like this, you would cling to anything that makes life a little less depressing. Plus, it's fun to play games like this with friends because you could tempt them to spend!

## Describe the color green to somebody who is blind.

Green. Green is a color that is hard to match with other colors. Pair it with red, it feels festive. Pair it with pink, it looks too bright and isn't really pleasant to look at. To the media, it's a color that is commonly associated with villains since poisons are commonly depicted as the color green. Looking at different shades of green could would sometimes be like of a certain taste. For example, neon green tastes like lime or dark green would taste like grass. Maybe that's because our mind has already linked that color to a certain product or everyday object. If I would describe it through sense of touch, green would be a little rough since it's a color commonly found in nature. Overall, I think the color could be pretty neat at times; it's just a color that wouldn't use a lot.

**Title: Answering Support Tickets Test** 

Name: Dail Eireann G. Guilaran Date Taken: 10/05/2022 08:36:56

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I am unable to open the Excel spreadsheet that you sent me yesterday (designed in Office 2007). I am currently using Office 2003. Can you please let me know how I can open the spreadsheet? - Jane

Hello, Jane. I can re-send the file that could be accessed for Office 2003. However, it would be best if you upgrade your Office program in order not to encounter problems similar to this. I definitely would love to assist you in upgrading. Please see the attached file for the adjusted file and let me know once you're ready to upgrade your program.

I've been trying to log in to my account for hours now. It says "Username or Password incorrect." I am 100% certain that I am entering the correct info. Do you know why this is happening? - Jenny

Hi Jenny. Have you checked if your keyboard's Caps Lock is on? You may have been typing the password unknowingly in uppercase. If you're still unable to log-in, kindly click the forgot password so that a code could be send to the email you registered so you can change your password. Please make sure that you're not missing any letter when typing the password you have in mind.