

1.If anything was possible, what would your dream job be, and why?

My dream job would be as an author. I want to inspire people through the piece I'll write. I want them to understand and also look on the brighter side. Many people nowadays, especially teenagers, have difficulties facing the real world. I want them to feel that they are not alone. I want them to know that it's okay not to be okay. You're not having good grades? It is okay. Do you feel like you're not good enough? It is okay. Do you feel tired all the time? It is okay. Do you feel like you don't matter to anyone anymore? It is okay. These kinds of people I want to inspire through the book that I will publish. I will let them feel that they also belong, that they are not alone and that they should not give up because of these instances or scenarios because life is way better than that.

2. Have you ever experienced a stressful situation in your past workplace (college if fresh graduate), what was it and how did you overcome it?

The most stressful situation in my past workplace was the time that one of our clients emailed our human resource personnel because the data entered in the system was wrong and I am the one who was assigned to his account. I was in the encoding section and we have a verification department that needs to verify whether the data entered is correct or not. I always made sure that the data I entered was correct before generating it before the end of the shift. When my manager informed me and told me to make an incident report about what happened, I asked if I was allowed to check the forms and compare them to the data on the system. After comparing the data, it shows that I am correct and was instructed to not make the incident report. After that incident happened, I was more cautious about the work I was doing.

3. In your previous position, what task did you find most challenging and why? What task did you enjoy most and why?

The most challenging and enjoyable part of my task was calling and answering the clients because I'll be able to talk to different kinds of people. Some are easy to be with and some are distant. I am not patient when it comes to the attitude of other people. Through this task, I enhanced my communication skills and interactions with someone I barely know. There were times that I almost gave up because I think the client crossed the line. I totally understand that they are also stressed about their work especially if they have a rush work or meeting a deadline. Those times stressed me out because I am not at fault and yet they let me feel like it's mine to carry. But most of the time I really did enjoy talking to the clients because it gave me the courage to continue what I was doing at that time.

4. How would your previous managers/coworkers describe you?

I think they describe me as a happy-go-lucky type of person but when it comes to working, they describe me as a reliable and flexible person. I also believe that I am a happy-go-lucky type of person because I take everything lightly and I always joke around. It is one of the traits that I am proud of because it feels amazing when I make someone happy. Every time I do that, I feel overwhelmed for I served a purpose to someone and made their day lively. But when it comes to working, I believe that I have to do my best in order to be recognized not because of what I am as a person but because of my performance. I gladly help my co-workers with their tasks if they ask me to not because I want to be praised but to learn new things and improve my skills and knowledge.

5. What personal or professional accomplishments are you most proud of?

The personal accomplishment that I am proud of was when I got my bachelor's degree. I am proud because I finished my studies by supporting my own fees. I was a working student because I chose to support myself while I'm away with my family. I was a housekeeper during the day and a student at night. I dedicated that accomplishment to my mother and father who worked hard for us to be able to get what we have and to be where we are right now. I also considered that an accomplishment, at making my parents proud. As their child, there is nothing I can ask for but to make my parents proud. There is nothing that can make a parent proud rather than seeing their children doing better. I am proud of that accomplishment because I did make it despite the difficulties and problems, I have gone through all throughout my journey.