

1.If anything was possible, what would your dream job be, and why?

As a child, I have always dreamed about working as a Chemist. My grandmother would always tell stories about me that when I was young, I would really love to mix things. I would mix all the plants in our garden as well as the different kinds of condiments in our kitchen and I would always be scolded because of that. I have always had my curiosity and interest in how to make perfumes and other beauty products. Like, how did this product have a great fragrance and how do they make a lot of lipsticks with different colors? If I had decided to follow that dream, I would love to have my own signature perfumes and lotions that would be affordable but have great quality. If given a chance, I would also like to learn about making soaps too. I also love to discover and invent new things which are why I wanted to be a Chemist. Doing this will not make me feel like I'm working because I would be enjoying what I do and I am very passionate about it.

2. Have you ever experienced a stressful situation in your past workplace (college if fresh graduate), what was it and how did you overcome it?

Yes, I experienced it when I was working in Dubai. At my workplace, I am the only Filipina and lady in the group, the rest of my team are from different countries, mostly from India and Egypt. Due to this, there would be times that we don't get along with each other and some of my workmates are not open to hearing your ideas and suggestions because of what they have always said, "You're a lady and what do you know?" They would prefer you to follow what they wanted and to just deal with it. I was able to overcome it by being patient with them. When things start to cool down, that would be my cue to explain my side and give my ideas to them. I would explain to them that this is for the benefit of the operation and the hotel and not for my personal gain. Through time, we were able to adjust to our differences and respect one another and that was the time that we were able to achieve a lot of things together.

3. In your previous position, what task did you find most challenging and why? What task did you enjoy most and why?

My previous position was as a Telephone Operator at CENECO. The most challenging task that I have encountered was receiving calls from angry and frustrated consumers. They would be pouring their anger out and would not listen to anything that you would explain to them, curse at you and others would just shout at the top of their lungs. I would understand how they have felt because electricity is one of our necessities and without it, it would be very difficult to go on with our daily activities. Especially for those who are working from home and having online classes. The task I enjoy the most is when I have provided the exact and accurate details that the dispatcher needs and when the trouble has been resolved. Consumers would call you back and thank you for assisting them and for responding fast in helping them with their troubles in line with their electricity connections. It is such a very fulfilling feeling to be able to help them.

4. How would your previous managers/coworkers describe you?

They would describe me as an energetic colleague and a very open-minded one. If we had a very busy and tiring day, I would still be smiling and comforting them. They would always compliment me for having a positive attitude and for practicing grace under pressure. Whenever I have made mistakes in the past, they would always correct me and explain to me what I did wrong. I would always thank them for teaching me and making me realize that what I did was a mistake and they always made sure that I wouldn't be doing it again. They knew that I am an open-minded person which is why it is easier for them to teach me because they would know that I am not taking anything personally and that I know from myself that these things that they tell me would be a great help for me to be able to improve more on my skills and experiences as well. They have always been respectful so there is no need for me to be offended by what they are trying to teach me.

5. What personal or professional accomplishments are you most proud of?

For my personal accomplishment, I am very proud that I finished my studies as a scholar and have graduated with flying colors. I have always promised myself that I will do my very best in my studies as this is what I have promised my parents. Through this, I would be able to prove to them that their support for me will never be a waste and that they always know that I would make them proud of what I have achieved. As for my professional accomplishment, my experiences in Dubai would always be the best. Dealing with different races and knowing about their cultures is truly one of the things that I've loved. Up until this day, some of my colleagues would still be keeping in touch with me and would ask me if I'm doing fine. I have always felt touched that they still remember me and are curious to know what is going on with me right now. I have come to realize that friendship knows no race.