

1.If anything was possible, what would your dream job be, and why?

If anything was possible, my dream job would be as an IT specialist at NASA. I want to become an IT specialist at NASA since I am fascinated with exploring things beyond the cosmos. Being able to work at NASA is one of my dreams since I like to explore anything about space. I am quite intrigued to know if it is true that there are other living beings besides Earth. I am also a fan of sci-fi movies; it is really interesting to see if these kinds of movies can be true to life. Since our technology is exponentially growing, I would like to be able to learn alongside professionals that work at NASA in the field of Information Technology. With the skills and expertise that I might gain, I would like to be able to make a difference not only for myself but also for all human beings.

2. Have you ever experienced a stressful situation in your past workplace (college if fresh graduate), what was it and how did you overcome it?

Stressful situations are not inevitable in my past workplace since I was a customer service representative. It is natural to experience stress since I was working on a graveyard shift and I was sleep-deprived. Not only the shifting hours of work but also complaints from customers are things that put pressure on my daily work. However, this didn't stop me to continue working since I was financially unstable at that time. I have overcome the challenges at work by keeping a positive mindset. I set goals for myself and also, reward myself if I have reached my goal. This makes me feel that I am working not for someone else but for my own growth. I also keep in touch with my friends at work and outside the office during days off to unwind and escape the stress that I am dealing with at work. And lastly, in order for me to overcome the pressure, I slowly learn to love my work because I believe in the saying "No job is hard if you learn to love your work."

3. In your previous position, what task did you find most challenging and why? What task did you enjoy most and why?

In my previous position as a customer service representative for hotel accommodations, I found it challenging when the pandemic came. Since we are dealing with hotel accommodation around the world, the pandemic really did a huge impact since it halted the movement of people across the globe. All forms of transportation across countries were suspended until further notice. These restrictions were to ensure that the spread of the virus will remain minimal. However, it caused an influx of customers wanting to cancel their pre-planned trips and also hotel accommodation. On the bright side, I do have tasks that I enjoyed at my last job. This is where I help customers with their accommodation such as changing the dates of their stay, arranging special requests when they arrive at the hotel, or as simple as informing them how much their planned stay costs. I love these tasks since I get to connect with the customers and also help them with their needs.

4. How would your previous managers/coworkers describe you?

At my last workplace, my managers/coworkers described me as a very reliable colleague. I also notice to myself that I like to help my colleagues in times when they are clueless about the tasks we are working on. Simple things like opening an application or maybe turning on the computer. I am a meticulous type of person and I tend to notice stuff that is not correct or needs to be fixed. This also helps me to become more organized in the things I do and allows me to perform well in any given task or situation. Another trait that my managers/coworkers describe to me is that I am punctual. I am always on time when it comes to schedules such as the start time of work and also when meeting outside the workplace, I tend to be at our meeting spot ten to thirty minutes before the agreed time.

5. What personal or professional accomplishments are you most proud of?

Although I stopped going to college, this did not stop me from making personal accomplishments. I have attended only 1 year in college and after that, I decided to find a job to help my family and myself financially. It is hard to find a job given the fact that I stopped going to college, do not have a degree, and have no experience in the corporate world. However, it only made me more determined to apply for a job and fortunately, I passed my very own first job application as a call center agent. I was really proud of myself since it only took me 1 try to hand in my application and also pass the final interview. Years passed and I am currently in the trial period for being a virtual assistant. I am proud that I managed to do well to be able to explore new things, different lines of business, and new people, and also know more about myself as a person.