

1.If anything was possible, what would your dream job be, and why?

If anything was possible, my dream job would be an interior designer. I first heard about this profession when I was in elementary school and my art teacher complimented me and told me that someday I might become an interior designer. I was artsy and really creative back then. I was curious and researched the profession and I learned that it is about creating and designing a practical room for a property or building. To me, it is a great path to follow when I grow up. I really hoped to learn how to make ergonomic designs for rooms and how I can accommodate my clients and make their goals come true by designing their dream rooms. I imagine the delight of clients when I achieve what they want and to me, that is pure bliss. If only we were able to afford the tuition for studying the profession, I would've achieved that dream. I have no regrets now though but if anything is possible in this world I would want to work as an interior designer.

2. Have you ever experienced a stressful situation in your past workplace (college if fresh graduate), what was it and how did you overcome it?

I have worked as a receptionist for 7 months at a clinical laboratory and honestly, stressful situations are quite the norm. Working in the healthcare sector is hard because you meet people at their absolute worst and when they're sick. Not only that, you are not compensated well for your job. Facing people and making sure I get their medical information correct and get their results delivered on time was stressful especially if the qualified people inside the lab fail to deliver the patient's results promptly. Why? Because the angry stares and disappointed tones of the patients are nerve-racking and I get all of it. And though I have to experience all that I still have to smile and respond well to them so that there won't be any trouble. During these times, I try to make them understand the situation and hope that they won't make a scene or cause any predicament.

3. In your previous position, what task did you find most challenging and why? What task did you enjoy most and why?

In my previous position as a receptionist in the clinical lab, the task that I found the most challenging was facing intolerable patients, especially those patients who fasted for 10-12 hours. Usually, these patients are senior citizens who want their blood sugar and lipid profile checked and most of the time they are already grumpy about how much more they haven't eaten for 10-12 hours. I really find this experience challenging because you have to become a better person than the patient and you have to empathize with them and understand how difficult it is difficult for them to fast for how many hours. The task that I enjoyed the most when I was working was encoding and printing the results of the patients. The lab is always hectic so I always challenge myself to encode and print the result with speed and accuracy. I found it great if I can deliver on time better if it's early because I love it when patients are happy and satisfied.

4. How would your previous managers/coworkers describe you?

My previous manager/coworkers would describe me as organized and efficient. My coworkers depended on me a lot, especially on admin work. I helped the chief of MedTech with some of her tasks such as creating monthly schedules for the employees and making graphs and documentation for DOH inspections. They would also describe me as clean and OC because nothing is clean for me unless I'm the one who does the cleaning but I usually stick to my area. The owner, who is also the manager, complimented me on keeping the reception area clean and arranged because usually, the space gets a lot of clutter since there are a lot of patients all the time. The owner also told me she liked me because I am trustworthy and honest. Part of my receptionist work is also to receive payments from patients for their laboratory needs. I handled huge sums of money every work day and there were no problems on my end.

5. What personal or professional accomplishments are you most proud of?

I'm not a very accomplished person. I don't have lots of awards and I was average when I was in college. So, there's really nothing to be proud of about me. I don't push myself too hard on that predicament though because there are small accomplishments that I can be proud of within myself. It might not be as big and grand as the others but it's my achievement and I can be proud of it. I am very proud of myself for resigning from my previous job. Even though I was held back twice by my previous employer for quitting, I managed to pull myself and have the courage to resign and find greener pastures not only for myself but also for my family. It was not easy because I worry about my workmates who can't handle all the work alone but I know they also want what was good for me.