

1.If anything was possible, what would your dream job be, and why?

If there is something I consider to be my dream job, that will be dealing with other people, sharing my knowledge and thoughts, helping others, or performing an office-based job, it may be dealing with clients or co-employees doing paper or online work. That's why this job somehow, I consider this to be my dream job. To work on day shift, 8hrs a day duty and 5 days a week. I am thankful I was able to reach this far. And if ever I pass the trial, I will remember that day to be one of my achievements. In my past work experience, I have worked as a call center agent who renders duty night shift. I was able to experience as well as being a Recruitment Staff in an HR department of a retail company and we have to render duty 6 days a week. The same goes with my previous company, I worked as an HR Assistant which we are working 6 days a week. That's why this company is way too different from the others I had experienced before.

2. Have you ever experienced a stressful situation in your past workplace (college if fresh graduate), what was it and how did you overcome it?

I had experience before with my previous company, the most stressful thing is to deal with our employee's concerns with regard to their salary, compensation and benefits and their performance or behavior at work. For me to be able to overcome that, I have learned to make a short-term goal every day. To priorities the urgent concern and follow the rest that are less important. But I am making sure to cater to their concern as soon as possible to avoid future complaints. We wouldn't want to let our employees feel like they are taken for granted and that their concerns are not being heard. Some strategies that I have learned are to communicate properly with the right person who can solve the problems and concerns of our employees. And respond to every concern as soon as I can to avoid discrepancies and oversee other important concerns of the employees.

3. In your previous position, what task did you find most challenging and why? What task did you enjoy most and why?

From my previous job, the most challenging situation I can consider is that we need to travel long distances every week to meet with our clients and gather their concerns. Also, we need to visit our employees assigned in that designated area to check their performance and work behavior. Some people consider traveling to be relaxing and stress-free. But for me, it is challenging to travel to long a distance place, especially doing it almost every day in a week. It is really tiring, to be honest. And the other thing I consider challenging situations is meeting the client for they are one of the bread and butter of the company. We wouldn't want to receive complaints from them because that is affecting our scorecard. And as much as possible we would want to provide them with the most efficient service crew to the store. On the other hand, the this I enjoyed the most is that I was able to experience dealing with different types of personalities.

4. How would your previous managers/coworkers describe you?

In my own opinion, my previous managers and co-workers describe me as to be a jolly and observant type of person or employee. I didn't have an argument before with my co-workers, not even my managers. I learned to deal with them with positivity and optimism even though I am trying to make recommendations or suggestions for the betterment of our company. I sometimes disagree with them but I had practiced being polite and respectful at all times. I am also the type of person they can easily approach when they are having problems. I also enjoy giving advice and sharing my own perspective of life. And I keep quiet sometimes, some people think I am in a bad mood but that is just my own way to calm and compose myself and my thoughts. I like to be with people who are mature enough because I believe from them, I am learning.

5. What personal or professional accomplishments are you most proud of?

If there is something I can consider as a personal or professional accomplishment, that is when I was able to help and assist my father during the time, he got stroke. I was the only one to process all his papers for his hospital bills and updating his government mandatory benefits to avail the discounts and lessen his hospital bills. During that time, I didn't think I could make it on my own but I had to do it because there is no one I can ask for help but myself only. I wanted to help my father recover and survive the pain he went through and I don't want him to feel uncomfortable because nobody is there to help him. So, I take the courage and overcome everything. And now my father is slowly recovering. But for my professional accomplishment, I don't have something to consider yet. I am still working on that.