

1.If anything was possible, what would your dream job be, and why?

If anything was possible, I would like to be a veterinarian. This dream started when I was seven years old. This was the time when I got my first pet dog named Mcdo. Mcdo has been my best buddy and my dose of joy for 10 years. I also considered him my first love and my first heartbreak at the same time, when he left me due to sickness and old age. Losing my dog left a big impact on my childhood days, and this made me want to become a doctor for sick animals. But despite what happened, it still doesn't stop me to adopt a new dog. Currently, I am a fur mom of four. Just like every mother around the world, being a fur mom comes with great responsibilities. It requires a lot of hard work to take care of the furry kids. But at the end of the day, seeing your fur kids stay healthy and happy is one of the greatest joys of being a fur mom.

2. Have you ever experienced a stressful situation in your past workplace (college if fresh graduate), what was it and how did you overcome it?

Yes, I have experienced a stressful situation in my past workplace. This happened when one of my team members forgot to generate the invoices as scheduled during that day. She only remembered it and informed me after we got home, therefore, there was no way for me to access my computer. And going back to work would take me 1-2 hours so it is not advisable to do. Since the invoice generation should not be delayed as it will cost huge losses to the company, what I did was, I contacted our IT department, instructed one of our IT people to open my desktop, provided him clear instructions over the phone on how to run the invoices. Then, the next morning, I called my team for a meeting to discuss the reasons why we missed running the invoices on the scheduled time and some sort of action plans so that we can avoid the same mistakes from happening again in the future.

3. In your previous position, what task did you find most challenging and why? What task did you enjoy most and why?

In my previous position, the task that I found most challenging was "resolving problematic accounts". "Problematic accounts" is the term we used for accounts that have errors during invoice generation. It is challenging because, it really tested my analytical thinking skill, as I needed to study the account deeply as to why it is getting an error. Then, after we figured it out, it would be sent to the right department for fixing. We also consider an account problematic, when it has a huge overdue balance sitting on the account for couple of months and if the customer is already uncontactable. It was our task to look for a possible way to reach out to the customer by searching their alternative contact numbers through social media or other means to collect payments. On the other hand, the task that I enjoyed the most during my previous job was the team huddle, because this is the time when I can talk or communicate with the team openly and get to know them more. This was also our chance to share our different thoughts, suggestions, ideas and motivate the team.

4. How would your previous managers/coworkers describe you?

My previous co-workers would describe me as quiet and introverted outside the production area but approachable during work because there are times that I don't feel like talking to anyone during my break time. I consider my free time as my "me time". I think they would also describe me as a shy type of person, someone who is not really comfortable speaking in front of a big audience. They would also know me as reliable, as I am the type of individual that would always do my best to complete all my tasks and deliverables in a timely manner and as much as possible, I don't want to be absent or late for my work and appointments. Moreover, a hardworking, and independent. They would also describe me as someone who really loves watching Korean dramas, a dog lover, and a big fan of the Philippines Pop Star Royalty Sarah Geronimo.

5. What personal or professional accomplishments are you most proud of?

The professional accomplishment that I am most proud of was achieved during my previous employment.

This was when one of my team members approached me and complained about one of our processes that are being done manually and are very time-consuming. What I did is that, I review the current process and sent some recommendations to our client and IT Department if we could possibly have our system done it automatically and the team will just do the quality control. In this way, my team can save more time to use on some other important tasks and become more productive and efficient. After some brainstorming with the IT Team, the new process I recommended was approved and I am happy to say that until now the company is using it. The other achievement that I am most proud of is when I finish my baking course and passed the assessment.