

1.If anything was possible, what would your dream job be, and why?

When I was in junior high school, we had an accounting subject. At first, I thought the subject would give me a hard time yet I fell in love with it after the first lesson. The 'Accounting' subject made me want to be an Accountant. This is my dream job because ever since then I knew being one would lead me to different doors of success. I have always dreamed of being financially stable so I can be independent on the things I want and need without having to rely on anybody, especially my parents. We all cannot deny how much stability and independence an excellent profession gives, more so being an Accountant. I personally believe that I would have lesser problems to deal with if my finances are secure. However, I was not able to fulfill this dream because I had to take a different course to match my senior high school strand which was STEM.

2. Have you ever experienced a stressful situation in your past workplace (college if fresh graduate), what was it and how did you overcome it?

The most stressful situation in my previous workplace, iQor, was during ramping. During that time, agents would usually render a 12-hour shift to attend to the needs of the customers. We would receive calls after calls as it was the peak season for that certain product. We were compromised fairly; however, it was so tiring because there was another overtime shift scheduled for the next day. I overcame this situation by better managing my time at home. I think that we, as agents who work on the night shift, really struggle with our sleeping patterns because of how vast our working schedules change – today could be a 12-hour shift and tomorrow could be a 10-hour shift. There was no way to figure out our schedule in advance because the management also tries to align the time table to the demands of the customers. Once I reach home from a night shift, I immediately prepare myself for bed. I tend to not compromise my rest to my social life because I wanted to achieve a healthy sleeping pattern.

3. In your previous position, what task did you find most challenging and why? What task did you enjoy most and why?

When I first started my ESL tutor journey at Acadsoc, an online ESL tutor company in Hong Kong, the most challenging part of it was teaching the adults. If an adult clearly shows signs of struggle to speak English, we would, oftentimes, misunderstand each other. Most adults are not too expressive because they are shy. Although it was quite difficult to tend to their needs, they were still cooperative and showed much appreciation for how I taught them. On the other hand, kids are easy to entertain and they are usually easy to teach because their materials are basic and their situation is easy to understand because they are still young. The task I enjoyed doing the most as an ESL teacher was when the kids and I would listen to educational songs together and we would dance along with the music. It was so nice seeing them enjoy themselves with their happy faces.

4. How would your previous managers/coworkers describe you?

In the workplace, my managers/coworkers would describe me as a quiet person. They would tell you that I am obedient to the managers' commands and that I am a responsible employee. I work on the tasks I am expected to tend to, I exert extra effort on my assignments, and I manage my time properly to attend to my busy schedule. I, too, help my coworkers on ways I can render if they ask me to and if I am occupied and certified to lend them a hand on their particular struggle. I try to keep it professional among my coworkers so that my personal life will not be mixed up with my work life. I think that there should be a healthy barrier/balance between one's personal and work life. That's one way to maintain a toxic-free office environment. But, of course, I know how to have fun, too. I cooperate on the extracurricular activities our company plans every once in a while.

5. What personal or professional accomplishments are you most proud of?

Just recently, I learned how to drive a car – not automatic but a manual transmission one! My dad taught me last June and within just a week of practicing, I was able to drive in a busy high way where all the different sizes of vehicles often drive by. During my practices, there were different obstacles to try and overcome, I thought I would never be able to drive professionally. Because it's a manual transmission and since I still struggled for the perfect balance of clutch and gas, the engine often turns off. This made me overthink as to how I will never be able to make a good turn, I will never know how to reversely steer the wheel, or even parallel park to the edge of the curb. Now, I have my driver's license and I can drive by myself without guidance. I am most proud of this accomplishment because I was such a fast learner.