

1.If anything was possible, what would your dream job be, and why?

My dream job is to become a Nurse. Even when I was a kid, I always write it as my dream job. The reason why I want to be a Nurse is first, practically speaking, I heard that the salary is good with this kind of job especially if you're working abroad. Second, I want to experience other jobs or maybe I want to experience the medical field. I am always curious about what work they are doing aside from taking care of patients in the hospital and also what is the life after shift of a nurse. Being a nurse might be toxic at times especially if there are a lot of patients coming in, but I want to know the challenge that they face every day. If ever I will be given a chance to become a Nurse in a day only to experience what work they are doing, I will be glad to accept it.

2. Have you ever experienced a stressful situation in your past workplace (college if fresh graduate), what was it and how did you overcome it?

My line of work was very stressful in some situations, especially that I work abroad before. I am in a customer-facing area, dealing with different kinds of customers every day. Different kinds in the sense of dealing with different nationalities and cultures. Aside from that, language barrier is some kind of a problem also. One example of a stressful situation that I encountered before is dealing with an intoxicated passenger. I was assigned in an information desk when he is trying to skip the line. On his first approach, I told him nicely to fall in line as the other customers are waiting and I don't want to be unfair. I did not listen and tried to ignore him. He still wants to skip the line and make issues and shout at me. Me being a customer service agent, even if he acts like that, I still compose myself to be polite and speak to him nicely until he left. This line of work requires patience all the time.

3. In your previous position, what task did you find most challenging and why? What task did you enjoy most and why?

The most challenging task is to always check the facilities and services of the airport. Hamad International Airport is a very huge airport that we need to monitor every day. We need to check every single thing and report it to the right department. It's quite a challenge to me because we need to walk every day in a big airport to check every facility if there's any faulty thing that we need to report like internet kiosks and televisions. And also, we need to update if any services are still available or no.

The task that I enjoyed doing, not only once but every shift was interacting with customers. I find it very fulfilling helping customers most especially the elderly ones and see that they are very satisfied with the service that I gave them. I can see it through their faces when they smile at me and say thank you. That feeling was very rewarding.

4. How would your previous managers/coworkers describe you?

They describe me as a quiet and shy type kind of person. But in terms of describing me at work, they said that I am hard working and with initiative kind of employee. In a new environment, most especially abroad where I met a lot of people with different nationalities and attitudes at work, it's normal for me to be quiet and shy at first because I don't know anyone. I need to feel the vibe first. But once I get along with someone, that shyness and quietness are gone. I will talk a lot like I am not the same person that they met before. At work, maybe they describe me like that because I am not waiting for someone to tell me that I need to do this and that. Instead, I will do it without waiting for someone to tell me as long as it's part of my job.

5. What personal or professional accomplishments are you most proud of?

The personal accomplishment that I am very proud of is I am able to buy a house and lot and start a small business. I will not take all the credit because without my partner's help, we will not be able to achieve those what we have right now. I worked abroad for us to start a life without asking for any financial support from our parents and relatives but still we are thankful to them for giving us the moral support and guidance that we need. I am just proud that we made it through our own hard work and perseverance to achieve these things that we have right now. All the sacrifices for 5 years that I am away from home paid off, now that I can see these things not only in the pictures but in person. I wouldn't trade any sacrifices and hardships that I experienced all throughout my OFW journey because it was all worth it.