

1.If anything was possible, what would your dream job be, and why?

My dream job would be a pediatrician because I have been really into kids since I was young. I remember myself begging my mother to have a younger sibling, I mean way younger than me. I did have a sister at that time, but our age gap was only one year. When my mother gave birth to my baby sister, I was in 5<sup>th</sup> grade at that time, I was happy, and my mother would always ask me to look after her if she would do household chores. And when I got home from school, I immediately took good care of her. That's when I easily got connected to kids, especially babies. I recall that I asked my mother if I could be a doctor, a doctor for kids specifically but she said we don't have enough resources to pursue that course that's when I got into Business Administration. This explains I think that I have so many godchildren and I cannot remember them all.

2. Have you ever experienced a stressful situation in your past workplace (college if fresh graduate), what was it and how did you overcome it?

I did experience a stressful situation in my past workplace, I was a Liquidation Clerk at that time. I need to oversee all the invoices coming from our customers, our customers are the biggest supermarkets here in Negros Occidental and Negros Oriental. For every monthly inventory, I need to liquidate all the invoices to our system, I also need to enter all the discrepancies before the month ends. But for me to do it correctly, I must be checking the invoices vividly to avoid errors. So, for every inventory, I usually went home at 2 AM since I need to finish all the invoices before the inventory clerks enter the data on the system. It is hard for me to go home during that time. I was in my 1<sup>st</sup> year with the company when I asked a favor from my supervisor if I could go to work at 6 in the morning during inventory to finish my tasks early, she said yes and she understood my situation since I am from Bago City. That's I think my way on how to overcome that situation, sometimes we need someone to help us since I have no power or authority that time to just adjust my work time on my own.

3. In your previous position, what task did you find most challenging and why? What task did you enjoy most and why?

In my previous position, the task that I found most challenging was when I was already trained for Technical Support and already handling technical issues. I found it the most challenging since all the sessions that are sent to technical support have issues, namely: computer issues, browser issues, video issues, audio issues, and many more. So, some of the test takers are already upset, so you need to fix the issues in a timely manner. And there are issues which are not fixable, so either you need to tell them to reschedule or change to another computer.

Meanwhile, the task that I enjoy the most is being a Help Desk Support, usually test takers connect to Help Desk Support to assist them before examination. They will need to check their equipment to check if it is properly working, their internet speed also and their exam browser. And it always feels good to be of great help.

4. How would your previous managers/coworkers describe you?

My previous managers or coworkers would always describe me as Ms. Congeniality because I am friends with everyone in the office. I would always wear a smile whenever I am walking on the streets or in the lobby. And according to them my vibe is approachable, so they were not intimidated to talk or to ask me. I don't know but I cannot help it, but I usually smile at the person that I walked with or passed into. I think it's already my nature since my father, I would say, is very friendly and generous. I think I got it from him. I remember when I was in college when we went home, every house that we passed along the way he knew every person living and their whereabouts because he was friends with them. Even my younger sisters have a friendly vibe according to some, aside from face, they can tell that we are siblings.

5. What personal or professional accomplishments are you most proud of?

My personal accomplishment that I am most proud of is when I was able to build a home on my own and not depend on my father. Because some people would think that I cannot stand on my own without my father and I'm happy that I proved them wrong. I bought appliances on my own without his help, that's why one of my goals is to be financially stable at the age of 33. I also have accomplishments back in my previous job, I have been the most valuable proctor consistently for 3 weeks. It's been hard to hit this mark since not every day is an amazing day, I was shocked honestly that time, but I did it. And I considered it my accomplishment also when my teammates are looking forward to me, they would always feel relieved if I am already back from vacation leave to help with the team's scores.