



1. If anything was possible, what would your dream job be, and why?

According to what I have read, you find your passion and find a way to earn from it. When you love your job, it is certain that you will enjoy working. My dream job is to be a chef. I love cooking, in fact, I even enjoy buying all the ingredients for the dish that I want to cook. Even when I was a kid, my mother would always tell me to pursue a career related to cooking as she noticed how passionate I am about it. Cooking is my stress reliever, I could probably spend a whole day in the kitchen doing almost everything related to cooking. For some, they find it tiring but for me it always made me feel good whenever someone liked the food I cooked. If I become a chef, I know that there will be no days that I would feel like I am working. That is my dream job if anything was possible.

2. Have you ever experienced a stressful situation in your past workplace (college if fresh graduate), what was it and how did you overcome it?

It is normal to experience stress in the workplace, it's all about how you manage and overcome it. I am a fresh graduate, and it is no surprise to everyone that college is stressful, especially internships. We are required to render 600 hours of service to the company that we applied for as an intern. That's 8 hours a day for about 3 months, along with that we have to pass numerous reports related to our tasks and submit it to our instructor. I overcome this challenge by setting priorities and managing my time wisely. I also worked in a BPO company last year as an email support representative, it's hard adjusting to my coworkers because most of them have work experience. They were able to learn the tools that we used so easily, and I questioned myself that time, if I can ever pass the training. I overcame this challenge by believing in myself and that through time, all will be alright. Cliché as it sounds but it really worked because luckily, I passed. If you don't give up and think that every day is an opportunity to learn and grow.

3. In your previous position, what task did you find most challenging and why? What task did you enjoy most and why?

I think the most challenging task in my previous position is investigation. As a back-office - email support, our job is to basically assist clients through email. So, customers send us an email about their concerns and sometimes they don't provide, or the information that they have provided about their problem was limited. The challenge there was to find out the main concern of the customer through investigation. In addition, overdraft was also one of the issues that was very difficult to resolve because you must check so many transactions before concluding and making a resolution. Transactions involved that resulted in the negative balance of the customer. Sometimes, this task requires us to call the customers to further address their concern. On the other hand, the task that I enjoyed the most was replying to customers about their satisfaction with our service. It felt good that you were able to help someone in resolving their problems.



4. How would your previous managers/coworkers describe you?

They would probably describe me as quiet, responsible and respectful. Most of the time I don't talk, especially if I am busy working on something. However, I am now trying to learn how to establish camaraderie through proper communication because I believe that it is important to connect with your coworkers and your superiors. During my internship at a private firm, when I arrive, I take the initiative to ask what tasks I should accomplish. They even gave me good remarks on my evaluation form related to my performance inside the office. I believe that as long as you are responsible you can work on your tasks smoothly and you can meet the deadline. Lastly, I think they would also describe me as respectful. I always greet my immediate supervisor whenever I pass by them, and I treat them with respect. I find it hard to treat my supervisors casually because I am the type of worker that always set boundaries, especially in terms of position.

5. What personal or professional accomplishments are you most proud of?

We have different accomplishments in life that we are most proud of and as for me, graduating from college is one thing I am very delighted about. We are not privileged enough to choose the course that we like considering our financial capabilities but to be admitted in one of the state universities, we went to college for free. It is my hard work and dedication that helped me finish college and most especially the support from my parents. I am also proud to be one of the scholars of the province because it provided me with allowances and benefits that were very helpful during my time as a college student. As I look back, I can't help myself but to be proud that I was able to accomplish something despite our financial and emotional struggles. I have more things that I want to accomplish and be proud of, just one step at a time.