



1. If anything was possible, what would your dream job be, and why?

A dream is what individualizes people. It reflects their uniqueness, desire, and perspectives in a changing world. As an average individual, I encountered various tasks, hobbies, and activities that felt doable, but I was never good at them. I consider myself a piece with little fragments from the experiences I had. Metaphorically speaking, I am a mirror ball created through small shiny pieces.

Growing up, I thought I knew what I wanted to do. As time went by, I became knowledgeable with every standard set by society be it in class, career, or character. Considering all of these, my dream job lies with being a defender of the public. A lawyer per se. It is a dream that I later realized but I don't have plans to pursue. My childhood was a series of not being able to defend myself and I loathed how average individuals are being silenced through power and dominance over time. I learned how each area of society works and how dangerous people are even just in their natural state. I wanted to have the capability of changing the lives of people. This was considered a dream because I know that I don't have the skill to actualize what I think. I would rather write a whole novel about a case because it's easier when I pour my emotions through writing. I can only imagine.

In total, what I wrote is still a fragment of what I would like to be. As I venture the career path, I yearn for knowledge and skills to later seek my individuality.

2. Have you ever experienced a stressful situation in your past workplace (college if fresh graduate), what was it and how did you overcome it?

There will never be an experience that comes up with zero stressful situations. As a working student, I've been in that scenario a couple of times but fortunately, I was able to surpass them. There was a time in college when I was working, and I've always been the research leader for 3 different papers. I knew I needed to be there with my group. Even without sleep from the past night's duty, I invited my group mates to our house for us to do the paper. I didn't want to be an irresponsible leader, so I sacrificed my rest just for us to work on the research paper.



Another scenario was in the first BPO company I've been to. I'm new to the environment and I just finished my training. I had a customer who was an old grandma and she needed help with utilizing the mobile version of the application of the company. The call was an hour long because she was having a difficult time and no one was there to help her, not even the children. What I did was, I intricately gave her the step-by-step process and I had my 100% patience during the entire call. I was grateful that I was able to help her although it took us a while.

3. In your previous position, what task did you find most challenging and why? What task did you enjoy most and why?

In my previous work, I gained numerous skills and most of them were listening and analytical skills. The task that I found most challenging in my previous position was reading the bills of the customers. Although we were trained for it, there are customers that would really question your capabilities and would insist their opinion about the matter. Moreover, as the customers challenged us, our patience was also tested.

On the other hand, the tasks I really enjoyed were creating tickets for any company issue and troubleshooting because I could talk casually with the customers. It will be a long time of waiting because we already have a tool intended for those and as a customer service representative, what I just needed to do was to entertain the customers and offer sales. Another thing is that the task itself is easy. Everything is provided such as the scripts and there are specific instructions to follow for you to do the task immediately.

4. How would your previous managers/coworkers describe you?

As a working student before, my previous managers and coworkers would describe me as a responsible individual. They know that I'm working on my studies and as a breadwinner, so they had that presumption. In addition, as a student and one of the youngest in every team that I join, they refer to me as a younger sister. In my previous jobs, I used to really dress up for myself because I felt satisfied doing that, my coworkers usually noticed that and considered me trendy and fashionable.



Furthermore, as a person who can adapt to change quickly, my coworkers see me as someone they can rely on. I may not look approachable but I'm definitely the opposite of that once you know me. My previous managers described me as an obedient worker. I take their suggestions, recommendations, and discussions as lessons that I really apply in my work thus, in every feedback session, I inform them what they taught me and how I executed it on my task.

During my OJT at Negros Occidental High School, my Cooperating Teacher would describe me as a skilled presenter and someone who take tasks wholeheartedly. I relied on my CT throughout the OJT period, and we were able to tell each other's life stories that I'll forever bring with me as I go along.

#### 5. What personal or professional accomplishments are you most proud of?

Accomplishments are surreal for me, be it personal or professional. My whole year of studying was full of academic validations which I am grateful for. As a student, I've been a consistent leader and an honor awardee. I was used to the idea that being a top student can make me something that's not a whole fragment of my environment's expertise. Being an academic achiever is what individualized and motivated me. Satisfaction is an understatement when I graduated with flying colors despite being a working student and being financially incapable of going to school. It brought me opportunities as well as responsibilities for the family.

Currently, one professional accomplishment I'm most proud of is being able to pass all the interview sessions I had with Path Cutters knowing how high the standard is. This is not an attempt to praise the company for the sake of passing the trial period, but this is to acknowledge how awed I am with the company's standards and policies.

Moreover, I'm proud how motivated I am every day and how my work keeps me sane during trying times.