



1. If anything was possible, what would your dream job be, and why?

- I dreamed of working in an airline. When I was younger, we lived near the old airport in Bacolod. I was always amazed by the looks and confidence of a flight attendant; I even loitered in the waiting area just to see them off every day. Probably it's really because of the confidence and the way they deliver themselves that attracts me to become one like them. They bring a positive vibe that can uplift even your worst day. And because of it, I started taking care of myself at that age and I even get mad whenever I get scars. However, everything fell when I was not accepted into one of the airline schools here in Bacolod. They said that I did not meet their qualification and that I was missing something. Of course, at first, I felt very saddened but at the same time, I understood where it came from as they were only following the school protocols. But this doesn't stop me from becoming who I am now. I may not have landed my dream job, at least I was able to explore some other opportunities which I earned lots of memorable experience. I regret nothing at all.

2. Have you ever experienced a stressful situation in your past workplace (college if fresh graduate), what was it and how did you overcome it?

- Yes, a lot. When I was a student, I always thought that it was a very stressful and tiring phase of my life, and everything would be different when I graduated. That's what I thought, but guess what, some realization kicked in the moment I started working. I realized that it's not easy to earn money and that my parents are going through a lot of challenges each day to support my needs and wants. I sometimes hear my mom sobbing inside her room probably because of all the problems she's carrying that's weighing her down. I felt saddened because of it, I knew to myself that there was something I could do to help. I felt guilt and other emotions inside me dwells, that I started not to feel anything anymore. Because of this, I started as a working student, and this is where my stressful experience came in. There's some time that I can't manage both my studies and work and that I almost receive failing grades because I lose focus on my studies. I know my studies should be my top priority this time, however I also needed the job to support it. It's not that my parents can't afford but I just don't want to become a burden anymore.



3. In your previous position, what task did you find most challenging and why? What task did you enjoy most and why?

- I worked in a BPO company for more than 3 years since I was a student. During my tenure in my previous company. I handled technical and financial accounts, and my role there was to support and assist customers with their technical and billing concerns. Each day I talked to hundreds or more people. I have encountered different types of people with different races and attitudes. I find it most challenging because in there you need to know how to profile them and communicate with them differently. Every call I receive I need to become someone in order for me to please them. Each customer needs to be treated the way they want and sometimes what's great to some is not applicable to others. In this industry, I learned to have a strong mind and restrain myself that whatever the situation is I know how to remain calm and stay focused on the goal because what good will come if I stay distracted just because I hear something I don't like. I enjoy talking to people and I feel satisfied when someone appreciates my hard work.

4. How would your previous managers/coworkers describe you?

- Most of my coworkers describe me as optimistic, childish, and easy to get along with. I always stay positive no matter what the situation is. I always smile even if I'm on my worst day because I know that manifesting positivity will only bring good to us. They say that I'm easy to get along with because they can easily open a conversation with me. I sometimes even share my own secrets with someone I have just met and I'm always on the go to whatever activities or gatherings they invite me to if I have free time. Some even say that they feel safe whenever I am with them, which I don't know why. Honestly, I don't even feel safe just by myself. I prefer to be with someone I know especially when walking in a busy street or when passing a pedestrian lane even if there's no cars. Lastly, they call me childish, I'm well-known to be obsessed with anime and they think that this kind of thing is only for kids. Since they don't like anime that much that's probably why they see me as a child.



5. What personal or professional accomplishments are you most proud of?

- As for my work accomplishments, during my tenure in my previous company, I am proud that I sometimes became part of the top agents. I'm also part of those who have been rewarded for their satisfactory customer service work. I've also been recognized as a hardworking employee for my overtime but still able to maintain passing scorecards or even surpass the metrics. During company activities, I am also proud to say that our team usually won the contests and took home the prizes.
- As for my personal accomplishments, I am proud to say that despite being a working student, I was able to finish my studies and earn a bachelor's degree in arts without repeating a year or so. I'm proud that in this age of mine, me and my friends were able to build our own roofing business and it's doing good so far. Also, I am proud that I became a mom to my adorable baby now. I am happy that I'm still in this world given a chance to explore, experience and gather precious memories.