



1.If anything was possible, what would your dream job be, and why?

Back when I was a child, I vividly remember how people kept on asking me this same question: “What do you want to be when you grow up?” I would say I wanted to do a lot of things. I wanted to be everything I could ever imagine. As innocent as I can be, I was fascinated with how cashiers get to work on their machines. Then people around me would say that I have what it takes to be a flight attendant. But as you know, we go through a lot of changes growing up. One is I get to have eyeglasses prescription since I already cannot see clearly. Second is I was aiming for my “mature” dream job which is being a lawyer. I have this urge to step up for people who are being bullied or mistreated badly for no reason. So back in college, I chose Bachelor of Science in Psychology since it is both a pre-law and a pre-med course, in case I get to change my mind again along the way. Maybe if things turned out the way they were supposed to, I would have been defending people in court to prove their innocence.

2. Have you ever experienced a stressful situation in your past workplace (college if fresh graduate), what was it and how did you overcome it?

Working in Metro Manila for three years, specifically in Quezon City, did a whole lot of adjustments for me. First, as all of us are aware of, there is the heavy traffic that you must go through every day. It would take me two hours to go to the office every morning, and another two to three hours to go home since we were residing in Taguig City. As stressful and tiring as it may get, I just look on the brighter side especially while riding the jeepney, the bus, or the MRT. I make sure to listen to my favorite songs and try to take a nap when I get the chance. In that way, I get to energize myself to do the tasks for the rest of the day. That was my first ever real job, so those three years were one of the best I have ever experienced. Being able to provide for my little family back then proved that I was doing a great job despite being in a stressful situation.



3. In your previous position, what task did you find most challenging and why? What task did you enjoy most and why?

I worked at Global Strategic from January to July of 2022 as a Client Support Specialist. It was my first ever BPO job experience, so everything was quite new to me. Coming from a government office where implementing rules and regulations are being observed, it was no different from working in a BPO. I just needed to adjust my body clock and there was a curfew around the city during those times. As with the tasks, accuracy and being keen to details are what I value most. Integrity is also one of the things that I like to apply. The tasks may be new to me, but I find delight in learning things that I have not known before. The challenging part about working there was mostly affected by outside aspects. First is I found it hard to manage my time since I was busy with my 6-year-old child, and I was also pregnant considering the place we were living in was not very ideal. The thing I enjoy most in working in a BPO is of course when we are being compensated for the job done. Also, I enjoy biking to and from the office, so it was like therapy for me.

4. How would your previous managers/coworkers describe you?

Both a government office and a BPO company have different work environments. Each has their own challenges and perks to make work manageable. My managers or coworkers would describe me as serious in doing a job, but also can be fun and outgoing on breaks or after shift. I tend to concentrate on the tasks given and make sure I did the right output. I am confident that I have good English skills particularly in grammar so some of my coworkers seek my assistance in doing their paperwork. Talking in front of many people may need more confidence from me. Also, I make sure that every document is without errors or discrepancies. I may be strict, but I can be cool if the situation needs me to be. Being around different people with different personalities is no biggy for me. I am very helpful and friendly since I always see people as they are, not how they do things.



5. What personal or professional accomplishments are you most proud of?

My biggest professional accomplishment is every time I get hired in a job I apply for. You know, I always value simple things and achieving those already makes me happy. I was also able to pass the Civil Service – Professional Examination so I think that is another accomplishment to tick off. As for my personal accomplishment, I may have said this a lot, but being a Mama of two beautiful children is the biggest for me. I really did not see myself being a mother at only 22 years old, but I have never had regrets ever since. People have said and done a lot of negative things to me, still I persist because of my inspiration. Nothing can put down a mother who is willing to do anything for her kids. Being able to provide for them not only financially, but also in all aspects, is my goal. If ever I pass this training, that also will add to my accomplishments list.