



1.If anything was possible, what would your dream job be, and why?

If anything was possible, my dream job would be a Medical Practitioner. Growing up, I always go to hospitals to visit a family or a relative. I am amazed by how efficient and accommodating the personnel and staff are. It made me more curious about how things work inside a hospital setting. One thing that I like about medicine is that they study how human bodies work and what their functions are. Studying medicine gives a broader definition of human anatomy. This dream of mine led me to watch more medical series and movies and it gave me a glimpse of scenarios inside of a hospital, especially in an operating room. I am also amazed by the cleanliness of their hands and their white uniform. Up until I went to college, I chose a degree that was somehow related to medicine and still got the chance to wear a white clinical uniform and most importantly to learn some of the human functions. If and only if anything is possible especially in terms of financial, I have taken a Nursing degree and proceeded to Medical or I might become a Registered Nurse.

2. Have you ever experienced a stressful situation in your past workplace (college if fresh graduate), what was it and how did you overcome it?

During my previous work, I also encountered stressful situations especially when we were dealing with members and consumers of the cooperative. It is normal for them to complain when there is and Disconnection order, however, the stressful part is when they insist and start to get mad at us because of their bills. To handle this kind of situation is to listen to them and their concerns, check their account status, and explain to process on how they resolve the problem. Part of my job is to also substitute for the regular employees who are on leave and to assist them. There are times that I assigned as teller and the task is to only receive payments and if there are consumers that have queries or concern, I refer to them to the in-charge to avoid delay. Another task is to answer calls, mostly the calls are asking for updates for their application. The stressful part in answering a call is when the consumer is already raising their voice and calming them is to give updates and before that always check their status and if it is not clear for me, I always ask the in-charge or refer them. Answering and entertaining concerns and queries might be sometimes stressful but the right thing to do when the consumers are starting to raise their voice is to remain calm and composed. Always check the data, status and the situation before giving them any information to avoid misunderstanding, confusion and false hope. There are also people in the office who know how to work things around and it is alright to ask help from them to also avoid future problems.



3. In your previous position, what task did you find most challenging and why? What task did you enjoy most and why?

For me, all the tasks were challenging during my first weeks since I had no idea how things worked in the office. I was not familiar with the printer and the paper that they were using so it was challenging to me also at first. Another is the tools and systems that they are using and how they deal with the consumers at times, especially when they have a lot of concerns and queries. I started with the job where everything was new to me, I made a lot of adjustments and had to learn new things. However, as the month passed, I learned to adjust to the task and get used to it. The task that I enjoyed the most was being a teller, the task was simply checking their accounts and accepting payment. One thing I like about being a teller for a day is that I get the faces of the consumers, their smiles, sighs of relief that they were able to pay, and their worried looks. The only job was to accept payments and the most important thing was to balance your collection and you are done for the day. The job is not as simple as it is because we also encounter problems with payments, but it is important that you know what to do since the problems encountered are usually the same as the other.

4. How would your previous managers/coworkers describe you?

I guess my previous manager or coworkers would describe me as approachable, someone they can rely on, eager to learn, and very friendly. These are just some of the traits I guess I had shown them during my stay there. While working there I built rapport and companionship with them. I believe that it is important to build a rapport with the people I am working with to have easy communication especially when it is work-related and events in the company. Another is that I am someone they rely on especially when they are giving me tasks, and as someone they can talk to if they have problems may it be work-related or not. For some, I am friendly since most of my coworkers have become my friends, and bonded with them on some of occasions. In our job, it is important to be approachable so that people that have concerns or questions, may it be the consumers or the employees, won't hesitate and will it be easy for them to ask. I know that every day is not a good and happy day for me, and for some of the traits that they would describe is something that I cannot tell. Every person has their own understanding and perspective, they might interpret my actions or behavior in a different way than what I intended to.



5. What personal or professional accomplishments are you most proud of?

The personal accomplishment that I am proud of the most is finally knowing what I want in life and having a mature mindset. I've gone through a lot of debate and confusion within myself. It is whether to do what makes me happy or think practically. As I grow older and experience the reality of life, there is no need to choose between being practical and finding happiness. I learned that both can be achieved by having a balanced life, having a mature mindset, and thinking practically at the same time having the happiness that I deserve. Not all bad events stay as they are, and I just must widen my understanding and perspective in life and eventually find joy.

As for my professional accomplishment, after taking the board exam, I took a rest from everything and tried to think about what I wanted for my career. The journey during my board licensure examination was not easy. Balancing my time for work and review exhausted me. Passing the board licensure examination is not the start of my career and professional accomplishment but an opportunity. The journey for my accomplishments starts after settling in a job and establishing myself well.