



1. If anything was possible, what would your dream job be, and why?

If anything is possible, my dream job would be a full-time engineer in the future. It's the profession that I have been working on for the longest time. If given the chance, I would fulfill my dream of becoming an engineer. Right now, even though I'm working on improving myself how to become an effective Virtual assistant, becoming an engineer is still my dream job right now. This job fascinates me with how engineers solve problems just by using math and science to improve our daily lives. I believe that if I were to become an engineer in the future, I would make significant contributions to our society. Working in the field of engineering in the future has always been my dream. I would really love to see myself working as an engineer in the future. So right now, while I'm still working on achieving that dream, I would make sure to give my best shot at every work that I do to become a much better individual.

2. Have you ever experienced a stressful situation in your past workplace (college if fresh graduate), what was it and how did you overcome it?

Stress is a very complex word that we can define in many ways. I was once a call center agent before, and stress is one of the major things that we deal with in our everyday work. Having a lot of scorecards, rules to follow, different kinds of customers to deal with, and solving different kinds of customer issues are just a few things to say. Dealing with this kind of stress is very challenging. Your patience, effort, and energy would be exhausted just to overcome stress. One thing that I usually do to overcome stress is to have a short break. I would compose myself first to try to relax and then after that, I would continue with my work. One effective way of dealing with stress is to make sure to have a balanced work and social life. Stress management could vary depending on each one of us, but having an effective stress management would allow us to become happier and content with our lives.

3. In your previous position, what task did you find most challenging and why? What task did you enjoy most and why?

In my previous job as a call center agent, the most challenging task for me was how to be effective in the way we communicate with the customers, especially since we are dealing with different kinds of customers every day. Talking to a lot of people over the phone, listening to their concerns and rants, and getting scolded for the things that you have not done will take every vocabulary that you have just to effectively communicate. Talking over the phone with customers will require not only good English comprehension but also would need for you to know of how to effectively communicate with them. Being a call center agent itself is already challenging. Having to work at night and to deal with the constantly changing schedule is very hard. But because of the experience that I got from being a call center agent, I was able to improve myself. It provided me with the skills needed to become a much better individual.



4. How would your previous managers/coworkers describe you?

In my previous work, my managers or coworkers would usually describe me as a very hardworking individual. Maybe because I always make sure to go on shift regardless of the circumstances that I have that day. Having my work as a priority is one of the things that I usually do. They usually ask me why I was working hard even though I'm still single and don't have any commitment and responsibility yet in life. Well, for me it may be because I enjoy working. Seeing myself improve in any way I can gives me the satisfaction that I always wanted. Most of my friends say I might overwork myself, but little did they know that working hard gives me the energy and reason to improve my skills as a person. During my last coaching with my supervisor, my TL described me as a very hardworking individual and someone who always takes the initiative. Being a hard-working individual is something that I could offer and apply working as a virtual assistant.

5. What personal or professional accomplishments are you most proud of?

One of the things I am most proud of is being a college graduate. There are many challenges and problems that I need to face first before I finally reach my goal to graduate. From financial problems and failing grades to health issues are just a few things to say that I need to overcome before I finally finish my course. With the support of my family, friends, and instructors, I was able to finish my studies. Telling your parents that you are going to graduate already is a huge accomplishment for me. Seeing them happy about what I achieved gives me that push to pursue my career. Being able to provide for my siblings and parents is something that I am working on right now and being able to graduate with my engineering course is a huge step for me. Having your parents attend your graduation is something everybody could be proud of.