



1. If anything was possible, what would your dream job be, and why?

If anything is possible, I would love to be a digital nomad. The thought of traveling and working at the same time somehow brings a buoyant feeling. I believe that knowing how to be efficient in your time is noteworthy which comes along with knowing how to live life– which from my perspective people often take for granted; without taking a toll on your career in earning a buck at the same time. Building connections with a multiplicity of people can be an advantage to create various opportunities whether it's only passive or active income. In which I know that being in a digital space everything is possible especially when in terms of generating income. The digital nomad lifestyle is a dream for me, working remotely and traveling to different locations. The personal development and diverse culture experience that comes along with it, being able to immerse yourself in their culture.

2. Have you ever experienced a stressful situation in your past workplace (college if fresh graduate), what was it and how did you overcome it?

I had a couple of stressful situations both in the workplace and in a college setting. When I was in training at a BPO Company, dealing with the customers gave me a bundle of nerves. My patience was tested. The only way to deal with and overcome that situation is to lengthen your composure and understanding towards the customer. As they were feeling upset with the situation they were in and their only way to show it was through getting angry. On the other hand, I was a writer in our university with that it takes a lot of my time and schedule. School projects, Assignments, Thesis, School events, and personal endeavors, sometimes create a conflict in my schedule. However, Stressful circumstances allows me to learn how to prioritize things and time management. To give priority to what is important and urgent and what can be set aside that can be resumed any time.



3. In your previous position, what task did you find most challenging and why? What task did you enjoy most and why?

In my previous position, customer service representative at the Business Process Outsourcing Company (BPO). Even with the limited training experience I had, the task I found the most challenging to do with the customers. Clients can come from different nationalities, cultures, and frames of mind so I need to prepare whoever and whatever their mood is. Dealing with the warpath customers is tough for me, probably because I am new to the BPO industry and its environment. On the flip side, I understand where they come from. They are just upset about the situation they are in, or the previous agent did not explain to them thoroughly what it is and what will happen to their account. On the contrary, the task I enjoy is the acquisition of knowledge of how to navigate certain tools. Moreover, knowing how the account works and how to read what was assigned to me.

4. How would your previous managers/coworkers describe you?

When I was in university, my acquaintances, friends, and fellow members of the school organization would describe me as a quiet, kind, and a leader type of person. I was often told about my work ethic in school. With that I enjoy and like to be productive, I want to do something meaningful but also enjoyable with my time. There was the moment when I was chosen to be a leader and with that, I want to make sure that everything is in order and working smoothly. Everything needs to be planned out but of course, having a reasonable time structure for planning the tasks that were assigned to me and my group members. Active listening is also essential in being a leader, I encourage my team members to share their opinion regarding our tasks so that they can be better. My past colleagues would say that I give off an unapproachable vibe but after getting to know me I am well-disposed and can be asked for help anytime with regards to the school tasks.



5. What personal or professional accomplishments are you most proud of?

The personal accomplishment I am the proudest of is being self-sufficient, I can provide my needs and wants by myself without asking anything from my parents and lastly continuous growth and learning.

I earned to get where I am today, having an opportunity to learn and discover what freelancing is when I was in university helped me a lot in developing my skills and made me somehow self-sufficient. There was a time when the laptop I was using was out of date and its quality performance degraded as an IT student it is necessary to have a good quality laptop and with the money I saved and earned I managed to buy a new one, that is also my biggest purchase so far. Moreover, it allows me to help my family even just for a bit.

Aside from being self-sufficient, another personal achievement that I take pride in, and joy in is constant development and growth. I am strongly under the impression that "learning never stops". I may not have a job now, but with the stable improvement, I know my time will come.