



1. If anything was possible, what would your dream job be, and why?

When we were young, my siblings and I used to play pretend that I was selling them food and they would pay me money. We used leaves for both the food and the money which we found hilarious as we grew. I think this is where my dream of having a business came from.

I dream of becoming a business owner, specifically a coffee shop where I can make coffee, pastries and pasta. I enjoy watching Tiktok videos of cafe owners on how they prepare their orders and call the name of the customers when it is ready. I imagined myself doing that in the future.

Also, creating an ambiance for my customers where they can relax and chitchat with their friends and family. I envisioned my coffee shop to be aesthetic to the eyes of my customers that it can be labeled as "instagrammable".

A place where they can both enjoy the food and the place.

2. Have you ever experienced a stressful situation in your past workplace (college if fresh graduate), what was it and how did you overcome it?

I worked as one of the accounts payable staff in my previous job. One of our job responsibilities was to process the refund of the reservation fee made by the customer if we cannot provide the specific motorcycle unit or item he wants.

Last December 2023, a client was very angry because he requested a refund last July 2023 but still his refund was not yet processed. As we investigated, we found out that his refund was rejected because he had outstanding balances and my former co-worker, who had already resigned from the company, failed to inform him. We apologized and explained everything to him, and he opted not to continue the refund and just used it to settle his outstanding balances.

It was a stressful experience for me. I had to deal with an angry customer because my resigned co-worker did not communicate that the refund of his reservation fee was rejected.



3. In your previous position, what task did you find most challenging and why? What task did you enjoy most and why?

Paper trail in accounting is very important since it consists of documents or files of every transaction processed in the accounting department. One transaction may have 5-10 documents. The bulk of documents to be filed is always unimaginable.

In my previous job as an accounts payable staff, I found it challenging to file our documents due to the workload of having to handle more than five branches. To organize my files, I always spend my Saturdays focusing on it alone.

Ironically, the task I enjoyed is the task that's causing me to have a challenging time. It is processing invoices or billing as many as I can because I want to pay or settle billings and invoices before their due dates. This way I don't have to procrastinate when the due date is coming near.

In conclusion, time management is important to accomplish your goals and responsibilities in your job.

4. How would your previous managers/coworkers describe you?

I had a good relationship with my previous co-workers, supervisor and manager. I stayed with that company for almost three years so the relationship we built was not limited to the office.

I believe my previous supervisor would describe me as trustworthy. For instance, he always delegates tasks to me whenever the owners or the manager wants something to be done. In which I believed I did a good job as he evaluated me because I got a salary rise more than I expected.

When I informed them that I will be leaving the company, the manager requested if I could extend my stay and they offered to pay for my accommodation and rebooking fee. Also, the CEO sat me down and said I can opt to work in Iloilo instead and they will also provide my accommodation there and retain my rate in Manila if I choose to.

I think trustworthy is the best word to describe me.



5. What personal or professional accomplishments are you most proud of?

One accomplishment I am most proud of is that I was a scholar throughout my high school and university years which means I did not have to pay for my tuition and miscellaneous fees.

Being a scholar is not easy because we have grades to maintain. I worked and studied hard so I would not jeopardize my scholarship.

However, I failed to pass the qualifying exam in Accountancy and that endangered my scholarship status. I was called for a meeting with my parents and my benefactor. I explained that I studied very hard for it, and they gave me a chance to retain my status as a scholar.

With that, I am forever grateful for my benefactor, PWFI Scholarship. They play a big part in helping my parents financially. My parents are food vendors, and they are raising three children which is very difficult because the prices of the commodities are constantly increasing.