



1. If anything was possible, what would your dream job be, and why?

If anything was possible, my dream job would be an engineer or a computer professional who works on different fields of engineering-based companies and computer-based companies. I would like to become a computer engineer, a mechatronics engineer, an electrical engineer, a cybersecurity specialist, and an AI engineer. I have so many dream jobs because I really like technology, I have a strong passion and enjoy making things work through logic and technology. My surface-level knowledge about technology was able to help me troubleshoot and fix any technological devices such as phones, TVs, and others. I am able to make things work through my knowledge about the things I wish to operate. Because of these, I developed a strong motivation to become better in Mathematics and Science, to learn more deeply about technology as it requires a complex understanding of those subjects to become savvier on it. Overall, my dream is to be in companies where they focus more on technologies.

2. Have you ever experienced a stressful situation in your past workplace (college if fresh graduate), what was it and how did you overcome it?

Yes, I have experienced such a situation where I encountered tremendous stress due to the pressure our company gives us due to many reasons like low staff hours, low team performance, and systematic issues. I was able to overcome it by looking for the cause of what's causing the issue that gave me stress, after I found the issue, I immediately looked for solutions, or find a reason how this stress could benefit me. Example, when our company is requesting us for a mandatory overtime to reach the required staff hours per week, even though I am already tired, and my brain is not on its optimal condition already, I still look on the bright side—how this request that caused me stress will benefit me on the other hand, like increased salary for the week and helping the company reach their goals. That was the trick I was able to discover on how to manage stress and become a happier employee.



3. In your previous position, what task did you find most challenging and why? What task did you enjoy most and why?

In my previous position, the task I found the most challenging was maintaining a consistent 100 score for our QA evaluation every week which was extremely hard because that time, the client of our company (which is a telecommunications company) was having some service issues which caused long hours of delay to the purchased services of the customers, which caused them frustration and lose so many opportunities due to the inconvenience. At that time, almost all of the customers I received through call were all irate; it gave me a hard time managing their emotions, fixing their issue in our end, and complying with the company's quality guidelines. While on the other hand, the task I enjoyed the most during my stay at the company was fixing technical issues of devices and services of my customer. I enjoyed it because it challenged me to become more effective in communications when providing steps and explaining to the customer how these steps work and how they can prevent it in the future.

4. How would your past colleagues or managers describe your work ethic?

As far as what I have heard from them during my stay at the company, they always describe my work ethic there as strict. They always tell me that I always look serious during work hours and never talk to any of them, and I only talk to people I have on my calls. Even though that's the case, I of course, talk to them before and only after the shift ends. I don't like being distracted during work since it affects my performance and the customer on the phone I am talking with. My supervisor always said that even though I am not consistent on having 100 scores for QA evaluations, at least I am compliant to the metrics or regulations of the company, and I always avoid any escalations. Also, my supervisor was able to agree that I do not have any attendance issues like any record of absences during my stay there. During my free time, if I do not have any calls, I usually visit the company modules for specific transactions and problems on how to work on them, making me more effective during calls and solving customer issues; my supervisor was able to compliment me for that.



5. What personal or professional accomplishments are you most proud of?

The personal accomplishment I am most proud of was being a consistent honor student since the 8th grade of high school at Negos Occidental High School. I am proud as well that I am able to comprehend and become good at Physics during 12th grade without having any solid foundations in algebra and geometry. I realized how honesty and hard work could make someone bad in math and science become better at it. I developed a love for knowledge, especially in mathematics and science, as they are crucial subjects in the course of engineering. I am also proud that I do not have any bad records from any of the schools I enrolled in during my time as a student. Additionally, I am proud that I managed to help my parents with financial problems after I graduated from high school. I gained valuable experiences from companies like Panasiatic as a call center agent, improved my communication skills there and experience the environment of being in a work industry. I do not have any regrets that I am not able to go to college since I am aware that my current abilities and skills are not enough to become an excellent engineering student. Therefore, I kept learning and working hard to make sure I will pass the DOST SEI Scholarship examination as a sign that I am ready to take the harsh road of being an engineer student in college.