



1. If anything was possible, what would your dream job be, and why?

If anything was possible, my dream job would be a Let's Play Youtuber or streamer. As I've mentioned a few times already during introductions, I absolutely love video games. I grew up playing video games as a hobby, despite growing up poor. I used to play on my cousin's PS1 a lot with my older brother, and I keep losing to him when it comes to fighting games like Marvel vs. Capcom and Bloody Roar. I also learned how to play on desktop computers. Games like DOTA (Defense of the Ancients) and GTA (Grand Theft Auto) San Andreas were my source of enjoyment after a long day in school. Then, during my high school days, I developed a habit of watching playthroughs of games played by regular people on YouTube. It grew harder to play newer games as the years progressed due to consoles and games getting much more expensive. I was only able to satisfy the desire to play games through the playthroughs of other people. It inspired me so much and comforted me on days that I felt lonely and sad. Because of those things, it became my dream to play video games and produce videos as a job that will also inspire and comfort other kids and teens who are growing up. Not only can I do something that I love, but I can also get paid for it and hope to live a comfortable life without worrying about financial stability.

2. Have you ever experienced a stressful situation in your past workplace (college if fresh graduate), what was it and how did you overcome it?

There was an instance during a workday when we were called to work overtime during the weekend to work on back logs, and of the 4 people who committed, only 2 of us came in. Another senior other than me was supposed to also clock in because she had to be the one auditing our orders as we had a pre-audit policy ongoing at the time. She didn't clock in until we're already 2 hours in and said that she is only online on her mobile phone as she's away from her workstation for a vacation trip. We weren't informed of the situation beforehand and kept on proceeding with the orders just so we could have a turnover. It was stressful because our manager wanted us to work overtime so that we wouldn't have any more backlogs to do on Monday. I was able to overcome it by keeping myself calm and thinking of ways the 2 of us could keep processing orders and help decrease the amount of work that has piled up. We ended up auditing each other's orders and were able to finish as many orders as we could in the 8-hour overtime we had.



3. In your previous position, what task did you find most challenging and why? What task did you enjoy most and why?

Back in my former job, the task I found challenging the most was probably processing the Platinum orders for the Government Records. It is a task involving moving property identifiers in the application from the street to the rooftop. It is time consuming, especially on US states where the properties within a 1-mile radius exceed over 200. It was challenging because we have a quota to reach during the day, and a platinum order for those US states where the sites exceed over 200 takes 2 hours. Also, there is a risk of pending orders left since the platinum orders are not a top priority to process. We still have screening reports and standard orders that can be finished in a shorter time, and the manager aims for the team not to have any orders left at the end of day. The task I enjoyed the most was auditing the orders done by the team because I believe it helped me improve as a Product Quality Specialist. At one point, I was instructed that my priority process would be in auditing the orders and ensuring there were no errors committed in the process. Aside from the feeling of promotion because I got placed with the seniors of the team, it was a way for me to improve on processing orders; as I was still pulled into processing if the orders were piling up.

4. How would your past colleagues or managers describe your work ethic?

I believe my past colleagues or managers would describe me as being diligent and compliant in my job. When I got hired, it was emphasized already that there will be times where the team members would need to extend their working hours to complete the orders for the day. Sure enough, I couldn't count the days when overtime work was needed. Whenever necessary, I was always tapped to extend for at least 2 hours on a busy weekday, and to do weekend overtime. Most of the time, I was always there when it was needed. Thankfully, overtime work was compensated for properly, despite the tiring nature of it. I also rarely get late during my previous job. I'm always on time whenever the schedule dictates and finish my on-going order before endorsing it to the team at the end of shift. I always inform them ahead of time whenever I have an emergency that will make me late on my shift. Also, since we were in a WFH setup, power interruptions were unavoidable. I always inform the team of my situation and wait around until the power is restored so I can continue my shift. At times when the power interruption is extended for a longer time, I make sure to cover the time I missed on that shift within the week.



5. What personal or professional accomplishments are you most proud of?

I really don't consider myself an achiever, as I really wasn't one while growing up. As an avid fan of video games, but at the same time, someone from a middle-class family, I didn't have any gaming consoles or personal computer to play games in. After being able to finally work, I consider getting a PS5 for myself an accomplishment I'm most proud of. Despite paying it in installments, the fact that I was able to earn the money to pay for it every month was something I am really proud of. From then, I only needed to buy the games for it, and I can fill my dose of happiness with it. Another accomplishment I am most proud of would be paying for my own concert ticket and going to my first ever concert. I don't consider myself a disciplined saver, but I was motivated to save as much money as I could from my salary just to see my most favorite KPOP girl group, Red Velvet. To sum it all up, I believe being able to finally earn money I can spend on something that will bring happiness to my life is the personal accomplishment I am most proud of.