

1. If anything was possible, what would your dream job be, and why?

Everyone has their own dream job. A dream job is one that combines an activity, talent, or passion with an income-generating possibility. They can be exciting and attractive, like acting or music, or prominent and well-paying, like working as a doctor or lawyer.

As someone who values progress and innovation, I envision myself becoming a CPA lawyer for a variety of reasons. First, it has been my desire since high school because one of our neighbors works as a CPA lawyer, and they are extremely wealthy. Second, I enjoy dealing with numbers while also working with regulations or laws. Third, I'm drawn to positions where I can help business owners with business and transactional matters, including entity formation, mergers, and compliance.

I may have failed to pursue the right course, but I know the younger me is still proud. I know it's not too late yet, but maybe at the right time when God permits.

2. Have you ever experienced a stressful situation in your past workplace (college if fresh graduate), what was it and how did you overcome it?

The idea of becoming a working student is already stressful. Trying to manage studies and a job is difficult. One time, I burst into tears due to the stress of a full workload paired with professional education, which causes emotional fatigue. This happened during exam week, and I didn't have time to study due to work responsibilities. As a result, I received low scores on the subjects, which made me cry because it is not what was expected if I allocated sufficient time to study. I did seek advice from our guidance counselor about how to deal with stress. The guidance counselor told me to get adequate sleep, to let my work supervisor know about my situation, and to avoid putting too much pressure on myself. I then take our guidance counselor's advice to heart. I also make sure to effectively manage my schedule by setting aside time for work, study, and rest. Lastly, I learned not to be hard on myself and to enjoy life.



3. In your previous position, what task did you find most challenging and why? What task did you enjoy most and why?

I enjoyed my prior position because it compensated well, and I had a great experience. However, there are certain situations that I find most enjoyable and challenging.

I've previously worked for two different companies as a customer service representative. I find it challenging to deal with unhappy and irate consumers who refuse to address their situation and have already decided to end their subscription. First, the cancellation will affect my cancellation rate, and second, the customer may send a negative survey, which will impact my key performance indicator. However, I make sure that that cancellation call will not affect my day. I always bank for a positive call to make sure that I am still within the goal.

I enjoy dealing with upset customers who are open to suggestions and solutions. I find it rewarding when the call ends and the customer is satisfied and delighted. The positive survey and their continued loyalty to the brand will indicate that the call went well.

4. How would your past colleagues or managers describe your work ethic?

Making a positive impression on colleagues and managers can be vital for all employees. I therefore ensure that all my actions will benefit both the company and me. I believe my past colleagues and managers will describe me as a trustworthy, hardworking, enthusiastic, and cooperative team player. I have a strong work ethic, and I believe in going the extra mile to ensure quality outcomes. In my previous role, I worked diligently to ensure that I could contribute to the team's score. As a result, I was recognized as the top agent for several months in a row and received an incentive. I was also offered a promotion due to my work ethics. In addition, they will also describe me as someone who is in compliance with the laws and regulations inside the company. As someone who aspires to be a CPA lawyer, I make certain that I follow all of the company's regulations.



5. What personal or professional accomplishments are you most proud of?

Becoming a breadwinner and a working student is not an easy thing. So, I am incredibly proud of myself for graduating on my own terms. The realization that I am the first degree holder in our family makes me emotional. Seeing my mother cry out of pride, not grief, made me reflect on all the struggles we faced together. Imagine I told myself several times to give up since I was exhausted from work and school, but I didn't. Marching across the stage to receive the diploma that everyone strives for made me cry. I was just dreaming about wearing a black toga, but I actually wore one for our graduation day. The toga, diploma and graduation photos are evidence of my own dedication and hard work. Therefore, I am a living proof that poverty and a lack of resources will not hinder you from achieving your goals. I will keep on dreaming!