



1. If anything was possible, what would your dream job be, and why?

- Honestly, I don't know what my dream course is since my mother chose it for me. I took up accounting for 4 years, including senior high, but realized afterwards that it wasn't for me. I think I would like to take up law, police, or the military. I really don't know. Maybe because of my preferences to cases? I enjoy solving cases and engaging in physical combat, no matter how capable my body is.

2. Have you ever experienced a stressful situation in your past workplace (college if fresh graduate), what was it and how did you overcome it?

- That was indeed the time I felt under pressure to pass my scorecard. It is necessary to have a low average handling time and provide accurate resolution. Of course, there is stress, but to deal with it, you must consider the nature of your work and take some time to unwind to regain your composure. I just take a breather, pause, and then get back to the goal.

3. In your previous position, what task did you find most challenging and why? What task did you enjoy most and why?

- The hardest part for someone who is afraid of public speaking is that being a customer service representative involves a lot of speaking and communication. But I think I handled it well enough that I was able to stay there for several months. Giving precise information and double-checking the details I have on my end is the task I enjoy doing the most. Once you were able to release the customer with peace of mind and individually review each of their accounts, satisfaction took over.



4. How would your past colleagues or managers describe your work ethic?

- My team leader compliments me on passing my score card most of the time, and she occasionally sets an example for me during huddles. When I have free time, I also try to assist beginners. When my former coworkers and I are not in the office, we take advantage of the opportunity to socialize and have fun, sometimes even spending time with our managers and team leaders.

5. What personal or professional accomplishments are you most proud of?

- I was able to decide independently because I have relied on my mother's or someone else's preference ever since. I was not able to finish my studies, but I'm still proud to provide for my needs independently.