

Title: English Composition Test

Name: Mialyn P. Baldonado

Date taken: 2024-09-16 01:50:49 PM

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**[#1] Tell us about your all-time favorite movie.**

*My favorite movie is a Filipino movie entitled "Mallari", starring Piolo Pascual. I watched it recently on Netflix and it became my favorite as of now because of the story line. It features the beliefs of the Filipinos on aswang and maligno, as well as our history and how religious we are since our past up until now. I was moved on how Piolo carried himself and act as the three main characters of the movie. He really portrays them differently and I felt the individuality of each characters portrayed by one actor.*

**[#2] If you could compare yourself with any animal, which would it be and why?**

*If I could compare myself with an animal, it would be a caterpillar. Caterpillars may not be the most beautiful animal. They are slow and always eating. Caught and played by a lot of kids, and sometimes dying because of it. Caterpillars don't really have a defense mechanism as they soft and squishy, and that is the reason I would compare myself to it as I don't speak and take revenge, but for me they are the animal who prioritizes themselves. I believe that I am like that also. Same as the caterpillars, I know that in the right time, I will be a butterfly someday.*

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Title: Answering Support Tickets Test

Name: Mialyn P. Baldonado

Date taken: 2024-09-16 01:33:06 PM

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[#1] I've been trying to log in to my account for hours now. It says "Username or Password incorrect." I am 100% certain that I am entering the correct info. Do you know why this is happening? - Jenny

*Hello Jenny!*

*I am here to assist you as far as I can. Entering the password requires the specific characters and capitalization. It must be identical like how you set your password. Please type your password, and check the show password box so that you can double check it before logging in.*

*If you still have any concerns, please feel free to reach out to me directly.*

*Best regards,  
Mia*

[#2] I am unable to open the Excel spreadsheet that you sent me yesterday (designed in Office 2007). I am currently using Office 2003. Can you please let me know how I can open the spreadsheet? - Jane

*Hi, Jane!*

*Thank you for raising your concern. I think that you cannot open the spreadsheet because you are not using the updated version. Don't worry, I will do what I can to edit the file and convert it so that you can try opening the spreadsheet using the 2003 version.*

*I will inform you as soon as I finished.*

*Kind regards,  
Mia*

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