



1. If anything was possible, what would your dream job be, and why?

If anything was possible, my dream job would be to be an owner of a bookstore. I fell in love with reading when I was a kid and I would always find peace whenever I was in a library, being in solitude and surrounded by books. The library became my safe space. Now that I am an adult, I get that same feeling whenever I visit the bookstore. I always get this warmth and comfort whenever I am inside a bookstore. Seeing books in their crisp condition and smelling them gives me so much joy. It's also a nice feeling to be with people who share the same passion as yours. It would be delightful to add a cafe inside the bookstore as well. I normally don't enjoy caffeinated drinks, but I know a lot of bookworms, enjoy a hot cup of coffee while reading a good book. There's a saying that goes "Find a job you enjoy doing, and you will never have to work a day in your life.", this is how I feel about wanting to own a bookstore. It's not just about having a job but to be surrounded by something you love, that is a different level of happiness.

2. Have you ever experienced a stressful situation in your past workplace (college if fresh graduate), what was it and how did you overcome it?

Yes, I worked as a Front Office Staff before so people will always come to us whenever they have complaints. Every day there's always something stressful going on, be it an internal problem or something that has got to do with the guests. A stressful situation that I've encountered was always dealing with entitled and irate guests, especially when they don't like the rooms that they are assigned to. What I usually do is I let them talk first to air out their complaints and frustrations. After that I offer them solutions, most transfer of room. If none of it works, I'll ask a tenured colleague for help. If they are still unsatisfied and I've exhausted all solutions to their issue, that's the time I'll call my supervisor or our general manager for help. I've come to realize that even how stressful a situation is when there are other people who are willing to help you, you will manage and get through it.



3. In your previous position, what task did you find most challenging and why? What task did you enjoy most and why?

In my previous position, the most challenging tasks I encountered would be balancing the money during closing shifts. Balancing money has always been a problem for me because if I can't balance it, I need to pay that amount. It gets harder when the hotel has high occupancy, and a lot of guests are paying cash. I needed to be quick and meticulous when it comes to counting change. That's why when we have high occupancy it takes a long time to close a shift since you're not only making sure that your cash is balanced; you also need to make sure that all invoices and hard copies of guest folios are present. The task that I enjoyed the most was inputting orders from our restaurant to the POS when I'm on cashier duty. I love our restaurant's POS since it's so easy and user friendly, that's why I always get excited when I'm on cashier duty and at the same time I'm also learning the different menus of the hotel.

4. How would your past colleagues or managers describe your work ethic?

My past colleagues would describe me through the following. First, being consistent. I always try my best to meet deadlines and make sure to submit an output that has fewer to no mistakes. Second, being flexible. When I was working in a shifting schedule back then I had no problem covering a colleague's shift. Third, having the willingness to learn. I was always worried back then when asking questions, but I grew out of it when I came to realize that there are people in your workplace that care for you and will help you. Asking questions means I have the willingness to learn a certain process or task and execute it correctly. In conclusion, this is the type of question that is difficult to answer because it's difficult to see yourself in other people's eyes. These are the qualities that I try my best to exhibit in my work ethic and I hope it translates into other people's point of view as well.



5. What personal or professional accomplishments are you most proud of?

The professional accomplishments that I'm proud of are the following. First, having the chance to work abroad. Working outside of the country widened my horizon when it comes to other cultures work ethic. It made me a better individual by being flexible and adapting to their work environment. Not a lot of people are given this opportunity, that's why I always try my best to apply what I've learned in whatever job I'm doing. Second, staying in a job for more than a year. My last job wasn't for me, that's why I left but for my previous employment I always made sure to stay until I feel like I am not growing anymore. Learning and growth are two things that I value the most, that's why I will always be proud of myself for being consistent and disciplined when it comes to employment.