



1. If anything was possible, what would your dream job be, and why?

- If anything was possible, I might be working as a flight attendant or a chef. When I was in elementary school, the teacher asked us one by one what we want to be when we grow up. All my classmates said that they want to be a teacher, doctor, lawyer, and I was the only one who wanted to be a chef. My teacher asked me why I wanted to be a chef. I answered her that I am a picky eater. I want people to taste delicious food. I am the type of person that cannot be easily impressed with food. I like exploring recipes and giving it my own twist. I also dreamed about having my own fine dining restaurant. I am a fan of Chef Gordon Ramsay, and to dine in any of his restaurants is on my bucket list. I always make myself believe that someday my dreams will come true.

2. Have you ever experienced a stressful situation in your past workplace (college if fresh graduate), what was it and how did you overcome it?

- Working in the BPO industry was very stressful for me. I came there with social anxiety, and it was hard for me to talk to strangers over the phone. During training, our trainer scheduled us for a mock call session. I was so cold and nervous at that moment because I was a newbie, I don't have any professional experience taking a call. During that mock call, I was shaking and was about to cry because I was talking to an irate customer. The customer was really upset and cursed at me over the phone. Luckily, I was able to answer all his concerns and resolved the issue. With that, I was complimented by my trainer about how I managed the call and made the customer satisfied with my service. After that, I had a realization that being nervous will just make you feel unconfident. Always choose to go on with the things that could make the situation better.

3. In your previous position, what task did you find most challenging and why? What task did you enjoy most and why?

- In my previous role as a virtual assistant, tasks like making reports using Excel were really challenging for me. I am proficient in other tools, but I find it hard using Excel. There were tasks that I needed to create my own format and formula for reports which was hard because my knowledge in this tool was not enough. On the other hand, I enjoyed tasks like talking to our clients about their property and sending them emails. I also like making social media posts for the properties to sell. I enjoyed it because it is also my hobby to make designs and use tools like Canva. In my free time, I create digital birthday invitations and cake toppers for my sister's Etsy. She sells digital products in her shop and sometimes I help her create those digital products. It is always easy and fun to do tasks if you love the



way you're doing it. There are no hard and complicated tasks if you are passionate about it.

4. How would your past colleagues or managers describe your work ethic?

- I have never got a single complaint about my work ethics. My managers and previous clients always commend me for the quality of work that I give, especially if it is like teamwork, they like me to be the leader of the group. My manager once told me to apply as a team leader, but I did not because I was not ready for bigger responsibilities yet. They are relying on me when it comes to tasks. When I was a virtual assistant, my previous client gave me a monetary gift as his appreciation for my work and my attendance. There was just one time that I was not able to go to the office for like a week because of the illness that I got and eventually infected my mom as well. That was the only time that my manager let me rest from work. So far, I am confident that I have a good work ethic and reliability.

5. What personal or professional accomplishments are you most proud of?

- I don't consider myself as successful yet, but I am proud that I was able to finish my degree without any financial help from my family and other people. I was a working student, and I managed to still be punctual and active in school even though I was always sleepy and tired from my shift. I am independent. I never asked for money from my siblings, only supported myself with my own income. It was hard because I worked in a graveyard shift, that was the reason why I lacked sleep most of the time. It was my system for four years, and I am always proud to share my degree and not to brag, but to inspire individuals like me who are also working hard to finish their studies. For now, I am still in the process of achieving my goal to have my financial freedom and I know that with hard work and perseverance it is possible.