



1. If anything was possible, what would your dream job be, and why?

- If anything were possible, my dream job would be to be a flight attendant. Why? Because when I was a child, I really admired how prim and proper they looked and how they carried themselves out in their work. Growing up, I was fond of travelling to other cities, and I dreamt of travelling to other countries too. Unfortunately, because of financial stability, I wasn't given a chance to choose what I would like to take up in college. But understanding the situation, I was able to finish my degree, and I did not regret any decisions or the reason why I was not able to proceed with being a flight attendant. I always believe that everything happens for a reason, and maybe what I am doing right now and what I am pursuing right now is the reason for me to unlock more possibilities and purpose in my journey.

2. Have you ever experienced a stressful situation in your past workplace (college if fresh graduate), what was it and how did you overcome it?

- Stress is present in many ways. It can be at home, in the environment, in our hobbies, and in the workplace. But the most important thing is how we handle or overcome it. I worked previously as a Customer Service Representative in one of the BPO industries in Bacolod. And yes, I experienced a stressful situation when one of the customers provided negative feedback on the survey. It was stressful because help or a solution was given on time, and every piece of information was provided to the customer. In short, it was a good call. And it really affects me because my supervisor is putting the blame on me without listening to the conversation. I always remind myself, "It's just a bad day, not a bad life." So, what I did to overcome it was to take it as motivation. Motivation to move forward, redeem myself, and do what I need to do.



3. In your previous position, what task did you find most challenging and why? What task did you enjoy most and why?

- In my previous position, the task that I found most challenging was offering promotions to customers. It's challenging in a way that we should promote and sound convincing for the customer to purchase a product. There are a lot of factors to consider when deciding what promotion to offer that is the right fit for the customer's account, such as rate plans and account status. When it comes to finding solutions to customers' concerns, I enjoy it the most. Because every customer has a different problem that we need to address, I love the idea of helping the customer solve the problem. It's fun collaborating and finding the right solution to satisfy the customer. That's why all tasks that are given need commitment, whether they may be challenging or enjoyable; if you have the courage to adapt, be flexible, and love your work, you can always find a way to enjoy and be motivated to achieve your goals at work.

4. How would your past colleagues or managers describe your work ethic?

- I believe my past colleagues or managers would describe my work ethic as reliable, cooperative, and committed. Reliable in a way that I am responsible for finishing my work and maintaining their trust in me. I always make sure that I can be their go-to person, the person they can rely on to make work enjoyable even under pressure. I enjoy collaborating and working with others; that's why being able to participate in activities where I need to be is what I enjoy. Being committed is on top of my work ethic; being committed follows everything. It follows success and consistency wherever you go or whatever work you are doing because being committed will open doors of opportunity in a place where you are valued and taken care of. To conclude, we must always leave a good impression and how we treat others at work because, at the end of the day, it is our behavior,

5. What personal or professional accomplishments are you most proud of?



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- The accomplishment that I am most proud of is when I passed the licensure exam for teachers. I am proud of this achievement because it made my mother happy. Seeing her smile and feeling accomplished like me is one of the happiest moments in my life. Since I was the eldest son in the family, I have always been pressuring myself to pass it just to make my mother proud, even though I am not pursuing my teaching career. Maybe I somehow disappointed my mother for not pursuing teaching, but I am thankful that she is so understanding and supportive of my decisions in life. I don't know where my future leads, but I am sure I am doing everything in me without any regret or disappointments in myself. The journey ahead is not easy, but I am ready to give all I've got to achieve what I want in life.