



1. If anything was possible, what would your dream job be, and why?

- If anything is possible, my dream job would be to be an engineer. Not only an engineer but a mechanical/structural engineer. Ever since I was a kid, machines have always amazed me. And it is something that has fascinated me ever since. It always dawned on me how everything works. From the littlest things to the biggest machines, I have always wondered how the smallest group of things can make a complicated task easier. For me, it was those things that amused me the most. Growing up, structural engineering caught my attention. I saw how a single structure can support tons of weight and hold its shape. It became one of my habits that whenever I see a structure, buildings, and houses, I imagine what the structure looks like. How would it look without the walls, doors, and windows? That question always popped into my head. So that's why if anything is possible, I would be an engineer.

2. Have you ever experienced a stressful situation in your past workplace (college if fresh graduate), what was it and how did you overcome it?

- In my past work experience, a lot of stressful situations arose. But I was able to overcome those; however, I will never forget them. One of the most stressful situations was when it came time for me to have a final exam and I was not granted leave from work. I was stressed from exams, and I didn't have time to study. One more thing adding to it is they are asking for overtime. How I overcame it is by taking a breather to refresh myself so I can make informed decisions. I divided the tasks and assessed their urgency and tackled them one by one. For that, I was able to commit to my work and ace my exams. From that experience I realized that there will always be a way, and even when we may seem to be drowned and overwhelmed, we can always compose ourselves and get back up.



3. In your previous position, what task did you find most challenging and why? What task did you enjoy most and why?

- In my previous role, the most challenging task that I encountered was whenever I had to deal with a customer who thought everything was accessed by customer service and could be fixed remotely. Since they are very difficult to deal with, I tend to really get stressed out. What I commonly do is just let them vent out for the reason that their issue can be resolved if they are calm and are listening to our instructions. Most of the time the issue is physical, that their device is broken, has a broken screen, does not charge, or has software issues. Which in those cases cannot be fixed by customer service, and they have to drop by a local store to have it fixed. One of the tasks that I enjoyed the most was doing the skill-building activity. For that reason, whenever we are on a skill-building activity, we are often shown our results and are given feedback on what areas to improve. We were given constructive criticism for us to know what areas to work in. It has really left a mark on me because one of the things that motivates me the most is seeing the results of my work.

4. How would your past colleagues or managers describe your work ethic?



- If ever my past colleagues described my work ethic, I think they would say that I am reliable. Because I always do the diligent part of my work, even though I have education that I am taking in the morning, I would still be a reliable teammate to them. I will help whenever they have questions or they have any queries or concerns. I have always been the one to help them out whenever they need something, whether it may be personal or work-related. or as a friend to them. I think my managers would say that my work ethic is shown through delivering results. Since most of the time I usually focus on those results, I often prioritize them the most. Whenever there are coaching sessions, I always focus on how I can improve on the next calls. And I always communicate with them on the things that are unavoidable but can affect my results.

5. What personal or professional accomplishments are you most proud of?

- The main accomplishment that I am most proud of is graduating and finishing my education by myself. Ever since I was capable, I always did everything to find a way for me to support my education. There are times that I worked hard so that I could support my studies and provide for my wants. Personally, looking back, I've come to realize that I was successful, and my hard work paid off. And it's the thing that I'm most proud of. In terms of my professional career, the accomplishment that I'm most proud of is the recognition that was given to me as the top 2 highest scores in the whole account for that quarter. That was the time that I didn't have any worries and was able to excel at work. In a personal sense, I think the accomplishment that I'm most proud of is achieving the Eagle Scout rank when I was a Boy Scout way back in high school. It's the one that I'm most proud of since that rank requires me not only to be able to perform in the badge aspect but also in my personal growth.