



1. If anything was possible, what would your dream job be, and why?

If anything is possible, my dream job would be to become an architect. It has been my dream course and profession since high school, as I was drawn to things like making floor plans and architectural designs. It all started when one of my aunts bought a book about architectural design for modern and contemporary. It piqued my interest just by skimming through the book. The different designs of houses, the different types of rooms they have, the theme they follow, and of course the different floor plans. These excite me as a layperson to know more about this specific field. Also in architecture, one can showcase how imagination works and put it into a visual representation through building or house designs. But not just the house itself; through architecture, you are able to design or plan the surroundings of that house or building. Examples of these are the garden, the pathway, the garage, and many more. It has been one of my dreams and aspirations to design and build a house for me and my family to live in.

2. Have you ever experienced a stressful situation in your past workplace (college if fresh graduate), what was it and how did you overcome it?

I've experienced a lot of setbacks and issues throughout my years of stay at my previous workplace, but I can share this one situation where I learned a lot from it. An issue arose from an error committed by my colleague that affected the whole project. It was the first time throughout the entire years of the project that we missed a TAT or turnaround time. My colleague forgot to send the file to our client on a specified due date from our tracker. As I was the one handling all email replies and queries or the point of contact, I was the first one that received the notification from our client that the file was not sent and that it was due for deliberation already. I know that they were also on a tight schedule; hence, an ASAP reminder is needed. Upon checking and investigation, the file was not sent due to it not being finished. For personal reasons, my colleague was unable to compile the necessary portions of the file in advance. But she just shrugged it off her shoulder, saying that it was an honest mistake. It wasn't an honest mistake, to be precise. This is where I learned that one must take responsibility and ownership if you committed a mistake, which my colleague did not. I solved it by properly addressing the missed due date with the client and doing what was necessary regarding the file itself. Everyone was frantic about it, as this was the very first time we missed a due date. It was a week-long issue, as other files were affected. A lot of files were sent late, to be exact. This is where I also learned how to do root-cause analysis to avoid or prevent issues like this from happening again.



3. In your previous position, what task did you find most challenging and why? What task did you enjoy most and why?

In my previous position, the most challenging task was employee management. As I was dealing with employees in different age brackets, I needed to adjust depending on the person on how I dealt with them. Their daily composure, what they feel that day, or the way they think affects how I communicate with them. It is an undeniable fact that each generation had a different way of thinking that stemmed from the period they were born in. As such, I always check the demeanor of that person before talking or communicating with them. As for the task that I enjoyed the most, I think it was training new hires. This task surely was my favorite, as I could share my product knowledge, what practices they should focus more on, and what they can do to help themselves and also the project. I find joy knowing that they are able to put into action what I've shared and that they are meeting or going above what is expected from them.

4. How would your past colleagues or managers describe your work ethic?

I guess they could describe me as a go-to person whenever they need help or clarification. I always open my line to people that need help in their task as long as it doesn't affect mine. I always see to it that with my knowledge and experience in my previous workplace, I can help them create solutions or advise them on what to do depending on what issue or question they have. I may not be the most skilled or the most knowledgeable, but I would always help those who need it. As they say, "No man is an island." We cannot flourish and develop alone; we need others to help us and be with us to reach certain goals that we have. And there is some satisfaction in knowing that you were able to help solve or lessen someone's problem. I guess you could say that I'm approachable in a sense.

5. What personal or professional accomplishments are you most proud of?

The accomplishment I'm most proud of is that I was able to support my younger siblings in their education journey. I have fully supported my siblings in terms of their educational needs since I landed my first job way back in 2017. I was able to relate to how my father would render overtime just to have additional pay, how he would prioritize first our needs before his, and how he would make sure that he was there when we needed him. Right now, my younger sister has graduated and is working on the career path she wanted. It was such a joy knowing that I was able to be there and help my sister accomplish what she wanted to accomplish. And I'll still be there to help and guide her to things she wants to accomplish in the future. As for our youngest, he is already a third-year college student taking up BS Computer Science. Just a few more years and then we'll



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have a new college graduate in the family. All this would not be possible without our family's deep connection with each other.