



1. If anything was possible, what would your dream job be, and why?

If anything were possible, my dream job would be working on a cruise ship as a chef and sailing on the sea. Ever since I was a kid, I have always dreamed of becoming a chef. I love making food for the people I love; cooking is like art to me. I remembered back then, I would always switch the television channels to the MasterChef Australia channel. I love everything about the way they make their dishes and the way the food looks. I also love Gordon Ramsay; I like how he judges food with no filter. I would practice in our small kitchen, bearing in mind that I will be presenting it to Gordon, but then I would eventually be scolded because I evidently almost burned the house down. When someone asks me, "What do you want to be when you grow up?" "I want to become a chef," I said. "I want to work on a ship." Ever since, it has fascinated me how exciting it would be to work on a ship. I thought that if they can do it, why can't I? Back then I even joined a cooking contest at school just so that I could prove a point to my parents. But as fate has it, I won't always get what I want. I was forced to take a much more practical program because of our financial incapability. But still, it won't stop me. The love that I have for cooking remains in my heart. The love I have for art will eventually be realized once I am more capable.

2. Have you ever experienced a stressful situation in your past workplace (college if fresh graduate), what was it and how did you overcome it?

Yes, I have experienced a stressful situation in my past workplace. One of the stressful experiences that I experienced was dealing with my work and class schedule. Back then, I was a working student, juggling work at night and school during the day. My work schedule was 12 AM to 9 AM, and my class schedule was 7:30 AM. It felt like a crucial point in my life at that time since I could not move my work and class schedule to a more convenient time. Since that work was demanding, and school was even more so. I was even called out by my professor for all the lateness I incurred during my class with her. I was torn between giving up and making priorities. I was stressed and always in a hurry every time I left work. I came up with an idea to switch schedules with a colleague who has an earlier time than me, and I was able to attend my classes on time. It was one of the most stressful experiences that I had at my previous job. But still, I am thankful for all the lessons it taught me. It taught me how to manage my time and condition myself in facing stressful situations.

3. In your previous position, what task did you find most challenging and why? What task did you enjoy most and why?

In my previous position as a customer service representative, the most stressful task that I found most challenging was securing a 5-star survey from a call. It was a very challenging task for me since most of the time I don't get a review, or even if there is, it is negative. Even if I exhausted all my efforts to resolve the customer issues and even provided them with additional services just to satisfy them, most of the time I get nothing in return. Every day I receive different types of customers, which need to be catered for differently as well. In every call, I need to tailor it to their



needs and how I can better solve their problems and meet their expectations. Interestingly, it was one of the things that I enjoyed the most. Securing a 5-star call would mean that all my hard work and dedication paid off. With dedication and perseverance, I was able to practice my communication skills and eventually secure a 5-star survey. That in return made my scores better and also made me feel better. Practice makes perfect, they said, but it doesn't just happen overnight. With my previous experience, I learned to never give up and adapt fast to meet expectations and deliver quality results.

4. How would your past colleagues or managers describe your work ethic?

My past colleagues would describe my work ethic as professional, committed, and dedicated, and I love to be a team player. I am someone who always puts her best foot forward. I strive to do the best that I can in any task that is given to me. I always try to do the right thing. Being committed is already a challenge since it takes a lot of patience to be one. But I have learned that with perseverance I can become a better version of myself. I always practice effectiveness and efficiency. By consistently meeting deadlines and exceeding expectations. By taking initiative, being open to communication, and taking full responsibility and accountability for everything that I do. In every challenge, I always value integrity. I am someone who disciplines herself to always do the right thing. My colleagues would describe me as someone who is hardworking and dedicated. Someone who demonstrates a positive attitude and willingness to learn.

5. What personal or professional accomplishments are you most proud of?

The personal accomplishment that I am most proud of is being able to graduate with a bachelor's degree. I graduated with a bachelor's degree in business administration from one of the most sought-after universities in the city. It has been my dream, and my parents dream of having all their children graduate from college. The road has not been easy. From taking the entrance exam up to passing through university, it has become one of the most challenging yet treasured experiences in my life. I have met people—friends, mentors, and acquaintances—who made my college life better. They taught me a lot of things, and the memories will be with me forever. There were moments of doubt, fear, and challenges that made my college life meaningful. Graduating was a big part of my personal accomplishment, as it highlights my hard work, dedication, and perseverance. By being self-sufficient and independent, I was able to help my family financially and emotionally. Graduating and having a degree does not end with just simply graduating. It meant that I now have the key to a bigger and brighter future. With the diploma that I have, I believe that I will be able to become who I really want to be. And that is the accomplishment that I am most proud of.