



1. If anything was possible, what would your dream job be, and why?

My dream job would be a small inn owner located in Northern Italy. I always admired the scenery in Northern Italy, like Lake Como and Tuscany, so I dreamed of opening an inn or a bed-and-breakfast in these cities. I also love their architecture, which creates a peaceful and romantic vibe for me. I was inspired by Donna from Mamma Mia, who opened her own hotel on an island in Greece. She opened the hotel to provide for herself and Sophie, her daughter, as well as to bring comfort and warmth to people who come and enjoy the island.

Other than those reasons, I am mainly looking forward to meeting the different people who will stay at my inn. I love listening to other people's stories and adventures, especially those who go backpacking. While I do love travelling, I am not a big fan of the fatigue that comes with it, so I love to listen to other people's experiences and imagine myself doing it.

2. Have you ever experienced a stressful situation in your past workplace (college if fresh graduate), what was it and how did you overcome it?

At my previous workplace, I handled all operations in two of the centers. One of my responsibilities was handling walk-in inquiries, so even on my days off, I had to come in and answer the inquiry.

The most stressful situation I can think of was when an examinee and her American husband came in because of a misunderstanding with one of our partners. The examinee did not understand the instructions for where she would receive her certificate. I explained to them that our partner usually mails it to the examinee's registered address unless stated otherwise. I have also given them the option to directly talk with our partner and ask for clarification or go directly to their office to get the certificate. Her husband did not want either option and asked why I could not give them the certificates myself. I answered that it was our partner who gives the exams and certificates, as our agreement was only to rent our space for their exams. Once he got the message, he became even more difficult and went as far as to insultingly reiterate my explanation to them. He also began to verbally insult me and our partner.

At that time, I remained silent and just listened to him until they walked away. Afterwards, I messaged our direct contact with our partner about the situation and asked them to contact the examinee. I also messaged my supervisor about what happened, and I calmed myself to not take his words to heart.



3. In your previous position, what task did you find most challenging, and why? What task did you enjoy most, and why?

I disliked operations work in my previous experience, as I mostly did not have time for myself. I almost developed anxiety every time I have phone notifications since I am even contacted by midnight. It was hard to do operations tasks for two centers by myself, especially if I am not familiar with the processes. One of the most challenging tasks I had was whenever the rent due arrived and the Finance Team had not paid for weeks. It was hard to contact them, and they will only respond if the lessor starts taking legal action.

The task that I enjoyed the most was more on my sales responsibilities, where I represented the company for events. I liked it since I was on my feet, and I was not disturbed by any operation-related work. I also interacted with other companies and shared experiences that helped me with my work as a sales executive.

4. How would your past colleagues or managers describe your work ethic?

During my time in university, I was a student leader for our department's organization. Many of my juniors often call me "PM," short for Production Manager. They say that I work mostly behind the scenes to ensure that everything goes well and that I am always there with solutions whenever something goes wrong.

During my performance review with my past supervisor, he would always say that I am a silent but efficient worker. He said that he rarely hears me complain about my tasks, as I do them almost effortlessly. He also said that if I do make mistakes, I always correct my errors and have not repeated any errors.

My colleagues said that I was someone who excels in separating my work and personal relationships. They said that they know me as their coworker, but I rarely talk about myself to them. However, they find me as someone easy to approach for tasks.

5. What personal or professional accomplishments are you most proud of?

My personal accomplishment that I am proud of is that I did a solo major hike this year on Mt. Ulap and finished it without regrets. As a homebody, I am not a fan of tiring tasks like hiking or exercising, but one of my bucket list items in life is climbing a mountain. I picked Mt. Ulap because it was beginner-friendly. I was unsure at first if I could do it alone and if I even had the stamina to do so. Two weeks before the climb, I exercised every day and looked up beginner tips to help me.

My hike experience was quite memorable to me, as I had been dealing with a lot of personal stuff, and physically exhausting myself helped take it off my mind. I was greeted with stunning views and unforgettable memories, and I was convinced to hike another mountain before the year ends.