

#### 1. If anything was possible, what would your dream job be, and why?

If given the chance, my dream job would be a flight attendant. I want to explore the world and the culture of each country.

When I was a child, I always saw planes flying above the sky. I am amazed by them and always wondered how it feels being on that plane. Since then, I always kept in my mind that someday I will become a flight attendant.

So, when college came, I took up Bachelor of Science in Tourism. I thought this would be a good entry for me to become a flight attendant someday. I thought it was going to be that easy, but I was wrong. I got slapped by reality. I tried applying to an airline company, but only to become disappointed as I have not met the minimum height reach requirement.

Since then, my self-esteem has become low. I realize that I am not fit for the job.

Now, I just want to work hard, save enough money, for me to be able to afford to travel around the world.

## 2. Have you ever experienced a stressful situation in your past workplace (college if fresh graduate), what was it and how did you overcome it?

Yes, on my previous work in Nuclean PH as a customer service representative. The most stressful thing was dealing with the cleaners and complaints we received from our clients.

Mostly of our clients' complaints that they are not satisfied with the job of our cleaners. I first apologize to our clients for the inconvenience caused. I investigated by asking questions from our clients and cleaners as well as to why our clients were not satisfied. Also, I've noticed that some of the equipment and materials that we were using is really not of good quality and that the cleanliness of the equipment is not properly maintained. I then reported it to our manager and recommended upgrading our equipment and also doing a back job for our client that had complained. I know it causes losses to the company, but it is important to maintain the company's reputation and remain within our mission, which is quality service.



# 3. In your previous position, what task did you find most challenging and why? What task did you enjoy most and why?

In my previous work in LFJoy, the most challenging part is when I have urgent tasks for both my roles as a project coordinator and legal coordinator. Each job has different responsibilities, so I really must manage my time to finish any assigned urgent task for both roles. There was a time that I needed to draft a lot of lease contracts for our sales department and at the same time I had an appointment scheduled with a developer on the same day. I really needed to double the time and even skip lunch in order to finish the tasks. It doesn't usually happen all the time though.

The task that I enjoy the most is data entry and organizing files, may it be soft copy or hard copy. I like to have our documents tidy, neat and organized so it's easier to find/locate when needed by our manager or head.

### 4. How would your past colleagues or managers describe your work ethic?

My past colleagues describe me as punctual, hardworking, and diligent. I always make sure to arrive in our office before office hours as I don't like being late. To start the day, I usually clean the office because I cannot really concentrate well on the job if I find the office messy.

I'm also someone who plans the day ahead. I make sure to have a note whenever I have pending task of incoming schedule. I have a google sheet that I update from time to time. I check there what tasks I wasn't able to finish yesterday or if I have a scheduled appointment during the day. If possible, I always make sure that I finish the task assigned to me within the day. I don't like to have any backlogs at work, because I always feel conscious and keep thinking about it even after office hours. As an overthinker, I always worry about work stuff all the time.



### 5. What personal or professional accomplishments are you most proud of?

A professional accomplishment that I am most proud of is that I was able to pass the Civil Service exam with just one take. I wasn't expecting that I would pass it as I always doubt myself and my capacity. But I believe that hard work and prayer works, because I was able to pass the exam.

Also, I am proud to have been able to work overseas for at least 2 years. I worked in Singapore as a service crew in a restaurant for about 2 years and I worked as an ESL teacher in Vietnam for about 11 months. I got home sick at first and also had culture shock. But I'm proud that I have overcome the challenges on the job and I was able to experience the diverse culture in Singapore and Vietnam. I hope I will be able revisit both countries again if given a chance.