



1. If anything was possible, what would your dream job be, and why?

If anything was possible, my dream job would be an Astronaut. Since I was a kid, I really loved to read books about astronomy, space, aliens, planets and stars. In the night, I always go outside our house and look at the sky and see how beautiful the stars are. Every night, I always dream and think about how someday I will be able to reach them. That's why I always watch documentaries about the job of an astronaut. It really motivates me to study and learn more about how life works in space. If anything was possible, I will really be glad to pursue and to study astronomy in United States or Russia. I wanted to explore more outside the world and to experience a travel to outer space using a rocket or spaceship. I also want to experience how to live in space and how does it really feels living in a space without gravity.

2. Have you ever experienced a stressful situation in your past workplace (college if fresh graduate), what was it and how did you overcome it?

In my previous work experience, there are many times I experienced a stressful situation. Most of them happened during rush hours or we often call it Rush Days. These are the times when there is a long weekend off due to a holiday connected into the weekend and deadlines of payments especially in Government Fees. A lot of people go to the bank during those times and transact all their financial transactions on that specific day. Imagine those files and documents that sum up like a mountain in front of you, we have no choice but to finish all of those on that specific day. Moreover, there are also clients who want their transaction to be validated first even if they are last on the list. They are called valued clients and yes, we are left with no choice but to prioritize their transactions first. These things are so stressful in those times but sometimes the situation gets more stressful when there is a co employee who will be absent on that day. Since we have no choice but to finish all those transactions on the same day, I segregate and sort all the documents first and start on those rush transactions for our valued clients. I stay calm throughout the day. I rendered five to six hours of overtime just to finish all of it on the same day and of course I reward myself for a nice meal or dinner back at home.

3. In your previous position, what task did you find most challenging and why? What task did you enjoy most and why?

The most challenging task that I encountered in my previous position is when it comes to sales. When opening an account, we are required to introduce the products and services of the bank to each client. At first, I am struggling on how to convince my client to apply for a credit card which is part of our products and services. It is very hard to explain all the benefits of having a credit card and what the main purpose of having one is. There are clients that when they hear the word credit card, the main idea that slips on their mind is debt. Most of the clients didn't want to have a debt, especially on credit cards, because of the high interest rates. But somehow in the long run, I have developed my marketing skills in sales, and I am starting to convince some of my clients to



apply for credit cards. I explained to them carefully the true benefits of having a credit card, especially in times of emergency.

This is also the task that I really enjoy much. Because of selling credit cards, I developed a skill of communication and empathy towards my clients. We created a relationship and a bond with each other that lasts for generations.

4. How would your past colleagues or managers describe your work ethic?

My past colleagues and managers describe me as a responsible and reliable employee and team member. My attitude towards work is always consistent. I always try to understand any situation or task first before taking any actions to ensure the quality and the consistency of the output. I am a champion of teamwork, I always help my team, and we create an inspiring place to work together. I am responsible enough to ensure that all my tasks were properly done before any deadlines. Sometimes, I lead the team to reach our goals and monthly quotas especially in sales and marketing of our products and services. Not only my colleagues and managers describe me as a responsible and reliable employee but also my own clients. The consistency and the accuracy of my work are also extended especially towards my client. I always ensure that they are treated and served well not just in times when they go to the bank but also in their entire business time, they contacted me through calls to ensure that their financial wealth is safe with us, and they deserve an excellent customer service every time.

5. What personal or professional accomplishments are you most proud of?

The accomplishment that I am proud of myself, is being recognized as one the fastest tellers in our area. We have different areas in our company based in every location of the branch and in the Bacolod City area, I was recognized as one of the fastest tellers. Being a fast teller is not only about the speed but also being accurate. We are trained to be accurate always, especially in the financial industry in which accuracy is strictly implemented. We have a policy that was developed throughout our entire career, it is Accuracy at First Policy. We need to make sure that the first things first should be accurate so that the next or upcoming task will be accurate until the end. Developing these skills is also hard and it really takes time to adjust and to focus on every detail of your work to avoid minimal mistakes that may lead to big mistakes in the long run. My clients and my colleagues are the witness that I always process the transactions fast and accurately to save their time and effort of waiting every time they will visit the branch. This accomplishment may be small but for me it is priceless and heartwarming because my skill was rewarded with respect and created a good impression on my colleagues and my clients.