



1. If anything was possible, what would your dream job be, and why?

If anything is possible and I will be able to choose my dream course in college and have my dream job I would have chosen any creatives related course. Accountancy was chosen by me because it was the most practical course in terms of finances and was influenced by my family as well since both my sister and mother are accounting graduates too, but if given the chance, I would really choose any creatives related course. I know that my dream job really is to have my own production company where we handle and cover different events in the field of photography, videography, and the whole production itself. It all started when I was a kid, when my parents bought me a DSLR camera, and since then I fell in love with the craft and had my interest in the people working behind the camera, from the lighting up to the music, just the production in general. So, if anything were possible, that would be my dream job.

2. Have you ever experienced a stressful situation in your past workplace (college if fresh graduate), what was it and how did you overcome it?

Yes definitely, I have experienced such situation both from my past workplace and college life as well since I have experienced being a working student when I was in 2nd year where I had to work as a customer representative in a BPO company during the night until morning and attend school after my shift. To add to that situation, my course is Accountancy which is known as a demanding course here in our country, stressful situation could not really be avoided at that point especially on times that the projects and exams go along with a heavy workload in my work, I tend to stress a lot on what to finish or do first. In overcoming it, I just really manage my time well and just do what needs to be done first and continue until everything is finished. Furthermore, with the help as well of my supervisors and the teachers in my university who have been very understanding with my situation where at times, they adjust some schedules just for me to meet the requirements that was given.



3. In your previous position, what task did you find most challenging and why? What task did you enjoy most and why?

As a customer service representative in a BPO company, the most challenging task for me really is to assist unreasonable irate customers. Customers that in just the start of the call are already shouting and using foul language without any reason at all. This kind of task is the one I find most challenging since it really test my patience and understanding as customer representative, that despite all the bad actions that the customer is showing, I'm still obliged to help him/her in any way that I can without showing any feeling of bad emotions. On the other hand, the task that I enjoy the most is assisting customers who expressively appreciate our work, customer who makes sure to be gentle on customer service representatives. On those tasks I felt seen and that my work has a purpose at the of the day. For me those are the tasks that I find both the most challenging and enjoyable.

4. How would your past colleagues or managers describe your work ethic?

My colleagues or managers would describe my work ethic as a worker who is reliable and diligent. Knowing myself whatever work I do, may it be professional work or schoolwork, I am a team player type of worker. I work and improve on the things that the team lacks or needs. With that being said, I would say that they can really rely on the things that I do, that I'll do it and finish it on time accompanied by a good quality result. In addition to that, they would describe me as a punctual and professional type of worker. Punctual both in the sense that I always arrive at work early and finish my work ahead of time without compromising the quality of the output. Lastly, being professional in the sense that whatever happens in work stays in work and whatever happens or happened outside work should not be brought in work. For me that's how my colleagues and managers would describe my work ethic.

5. What personal or professional accomplishments are you most proud of?



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Ever since I successfully juggled my work and school when I was in 2nd year college, it will always be the professional accomplishment I am most proud of. That I was able to finish my 2nd year as an Accountancy student with my own money from my income in working as a customer representative in a BPO company. No words can explain how hard and gruesome I had to experience during that time. Lack of sleep, body fatigue and endless sickness are just some of the things that I had to go through, working from 8:00 p.m. to 4:00 a.m. then go home and just catch 2 to 3 hours of sleep then wake up and attend school up until the afternoon then get maybe another 2 to 3 hours of sleep and wake up again to prepare and go to work and it has been a cycle for almost a year. Imagine how exhausting that cycle is and add how hard and demanding an accounting course is and attend it in one of prestigious universities here in Bacolod that is known for having huge pride in that course. I couldn't express more how proud I am that I have successfully graduated with that degree in my end and carrying that experience with me until the end.