



1. If anything was possible, what would your dream job be, and why?

If anything is possible, my dream job is to be a lawyer. Nowadays, every one of us thinks about what is more practical to us. But being a lawyer is not one of them, because you need to graduate from a 4 year course and after that you need to go to law school for another 4 years. So, everyone may think that this choice is not practical since you will be wasting your 8 years of studying. Being a lawyer for me is not only about the status but also helping people who are in need. You may think my ambition is too big but for me, this is just a small step to paying back for those people who cannot seek justice. I want to become a lawyer because I want to help people and I do love to investigate something too. Because in every case that you take, you need to put your heart into it. As everyone says that we don't put emotions into our work, well having this type of work doesn't count on that rule. It is because you cannot find your solution to your case if you do not put your heart into it. That is why I want to be a lawyer because in every case there is new learning and new explorations for me.

2. Have you ever experienced a stressful situation in your past workplace (college if fresh graduate), what was it and how did you overcome it?

In my past work experience, we experienced a lot of stress. The reason is not about the burden of work but every fiscal you need to make a sale. As for me, I am very hard at persuading a person in a call to buy something on us. It is a very hard strategy for me and very hard to convince since you are not contacting physically but only on a call. So, if that person has trust issues, then you will have a hard time selling them. So why I have experienced stress too, it is because every time I pitch to my customer, they automatically reject every product. Actually, It is not directly on the product that they don't like, but it is about the process. Because we need to take their card numbers and socials for them to buy something for us. And that is where the stress starts the frustration to every customer because they want to get the product, but they can't because they don't want to give their personal information to us. But the other option is for them to visit the nearest local store to them but for them it is too far to travel so they want it to be delivered to them.



3. In your previous position, what task did you find most challenging and why? What task did you enjoy most and why?

The task that I find very challenging is selling. But the task which I enjoyed the most was the troubleshooting process and sending signals to their cable box and internet modem. It is just a very basic step you just need to find their product's serial number to make sure you are working for the right one. As for the sending of signals, you are just waiting for the progress bar to complete, and it may take a while, and we are allowed to talk to our customer. So that is where we build some rapport and give a very nice conversation to your customer. That is why I enjoyed it because some of them are very friendly and very talkative. I enjoyed it very much since they really listened and would want to connect with you. Even though they are experiencing some problems and issues on their end. They still want to talk to you about how their day was, if they already had their coffee, what they did, and a lot more things.

4. How would your past colleagues or managers describe your work ethic?

As for my past colleagues or manager, they would describe me as hardworking, independent, and obedient. I always do my best to work, and I always give a good performance to them when I work. I know how to follow instructions and their rules also I am a fast learner. I may not be good at other things, but I always try my best to do good in everything. They would find me very patient too, since we all know that we always handle calls with problems and issues with it. They would always find me very patient, and they often cheer me up even though my face looks so grumpy already showing them that I am very exhausted, but I keep fighting and still doing my work done without any errors. Well, I am always like that, but I am still trying my best to do things with hard work and accuracy. Since we are working with some products that indicates the serial numbers, so in order for us to know that we are working on the correct product we should double check everything so that when we send the signals and troubleshooting process we are sending it to the right one. That is why presence of mind is very crucial and why I always keep my mind to work so that I know what I am working on.



5. What personal or professional accomplishments are you most proud of?

The personal accomplishment that I am most proud of is that I bought my first motorcycle with my hard-earned money. This thing I can show how proud I am to myself because I know that it is very hard to find jobs and earn your own money and does not rely on anyone. You can show everyone that you can do everything even if it is your limit already. As long as you are not stepping onto others and you are not doing bad things from your hard-earned money. Also, I think one personal accomplishment that I am most proud too is me being independent. Not living with my parents is very hard for me since I lived my whole life given everything. But circumstances have changed since we are not okay with my father, I made a decision that changed my life and I know it is a big step for me to not depend on someone. But on some point in our lives, we need to make decisions like that too. Maybe it is too early for me, but I am still grinding and making myself on top of everything.