



1. If anything was possible, what would your dream job be, and why?

If any job is possible, I would choose to be a Panda Hugger. I like hugs. Hugs make me feel safe and secure. I always wanted to feel the warmth of an embrace of a loved one, or even anyone who you established connections with. Though I am not the kind of person who is able to easily express my feelings verbally, I tend to express what I feel through actions. Therefore, since animals cannot speak our language, they also tend to express what they feel through actions. I realized that I am like any animal. They are unable to say it through words, yet they show it through their actions. Also, I was inspired by the videos I watched on social media. Especially in China, where several cute Pandas are found, their zookeepers took turn in cuddling and hugging baby pandas. Though there are other species that are violent and wild, still, if given a chance I would still choose to work as one. In addition to that, Pandas really look adorable.

2. Have you ever experienced a stressful situation in your past workplace (college if fresh graduate), what was it and how did you overcome it?

Yes, I have. This happened at my previous job at REGASCO. It happens every payroll cut-off. Every cut-off, I am the one in charge of validating the draft of the HR regarding overtime, absences, Rest Day Work, Holiday pay and monthly contributions. I am checking all of it one-by-one manually. Sixty employees were included in that cut-off date. I got very stressed at that time, because every time I make a correction on HR's draft, by the time that she will give the revised file, there are still errors on it. So, I will once again put a correction which is really time-consuming on my end. Of course, aside from checking the payroll, I still have my own daily tasks to accomplish. It came to the point that I would have to bring the file home to check so we can finalize it for approval the next day.

Since I have noticed that this is actually a recurring scenario, I decided to take action. I told the HR that when I see even just a single correction, I would return the draft back and have her corrected the file based on the prior corrections I provided. She agreed to what I suggested and told me that she'll double check everything first before giving the file to me. That way, she can thoroughly check her draft, and I can start working on my daily tasks for the day.



3. In your previous position, what task did you find most challenging and why? What task did you enjoy most and why?

For me, the very challenging task I experienced at REGASCO was the weekly random PCF and Cash Count. That is the time when I will have to render overtime since we need to wait for the last truck delivery to arrive. Most probably, we got to stay at the office until 7 in the evening for the task (together with the secretaries). One factor that makes it more challenging for me is the availability of public transportation. At night, it would be very difficult to hail a tricycle or a bus, since the location is a bit secluded. I was actually worried about my safety and of course, I was not able to exercise work-life balance due to that reason.

The task that I really enjoyed was Bank Reconciliation. The task was challenging, but it challenged me to do better and be more detail-oriented and critical with the job. I enjoy posting transactions on our books based on the transactions stated on the bank statement or passbook. It gives me satisfaction every time I get to balance our Bank Account book with the actual end balance on our Bank Account.

4. How would your past colleagues or managers describe your work ethic?

They would describe me as hardworking and diligent. They would often see me working on my tasks even during lunch breaks. Also, every EOS, they would see me extending thirty minutes to start with tomorrow's daily tasks. The same goes as well back when I work in the BPO industry. I always make sure to finish the tasks for the day before I do other activities. That way, I can allocate the remaining time to do other pending tasks. Also, through doing that, I can have more time to review my output before submission. They would also describe me as someone who values quality over quantity. I make sure that before I submit or track my progress for the day, that was already checked at least two or three times. Therefore, when the time comes for random audits, I will not be flagged for compliance or incorrect resolution. They would also describe me as helpful. If they have concerns regarding their tasks, they are always asking for my opinion whether our ideas align or not.



5. What personal or professional accomplishments are you most proud of?

The personal accomplishment that I am proud of was being on the honor roll from elementary until high school. It made me very happy every time my parents climbed up the stage to pin me the medals that I worked hard for.

As for my professional achievement, I was always included in the incentive file every month. I worked in the BPO industry before (voice and non-voice), and I always receive incentives from the company every month. I may not be the top agent or the top seller for that month, but I really feel proud that my hard work actually pays off.

In addition to that, I always feel proud of myself every time I try something new. Leaving the company I have worked with for almost 3 years is the decision I am most proud of. I finally get to leave my comfort zone and be open to other opportunities and discomfort. I am finally embracing hope within uncertainties outside my comfort zone. It's very overwhelming yet fulfilling, and I will never regret making this decision.