



1. If anything was possible, what would your dream job be, and why?

My dream job is to be an Engineer. A Civil Engineer to be specific. I am fascinated by how they measure and calculate infrastructures. Creating beautiful and sturdy roads, buildings, and many more. I am very amazed at how they build something through their plans and calculations. It has been my dream job since I was little up until now. During college, I took a different path. I doubted myself if I could handle engineering subjects. So, I took an entrance exam for an Accountancy course. However, God has a different plan for me. I passed the exam, but I did not continue college during that time mainly because of the pandemic. I pursued an education degree a year after since my family wants me to be a teacher someday. So, I chose a secondary education with a mathematics major that aligns my interest in math. There's a lot of opportunities in the real world where I can strive and enjoy even though it is not aligned with what I took up in college and I am grateful for every opportunity that was given to me.

2. Have you ever experienced a stressful situation in your past workplace (college if fresh graduate), what was it and how did you overcome it?

Way back when I was younger, if I encountered stressful situations with my studies, specifically with our calculus subject, I usually wanted to hang out with my college friends. We'll plan about going to Mailum, one of the places in Ma-ao where one of my friends is currently residing. They have a lot of places you can visit like falls, resorts, and an overlooking view of the city. Since I was a working student, during my rest days I wanted it to be productive and just wanted to go out and hang out with my friends. I am usually rewarding myself for working all week and I also wanted to spend time with my college friends. As I grew older, every time I'll encounter stressful situations like having pressure with my job, having so many things on my plate and overwhelmed with a different task that I did not know which one I'll do first. I just wanted to rest my mind for a while for me to think better and handle the situation better. I could handle a stressful situation better if I knew to myself that my mind could handle it.



3. In your previous position, what task did you find most challenging and why? What task did you enjoy most and why?

In my previous job, the task that I found challenging was talking to an irate customer. The usual issues of the customers were delayed with their flowers and delivery or having issues with the product they received. I find it challenging in a way that there's a lot of processes you need to do for you to satisfy the customer again and for them to trust the company again. The task that I enjoyed the most was the job itself. Helping elderly people place orders through phone since they cannot do it alone, recommending best seller flowers to our customers and sending them to their loved ones. Most of them are elderly and not tech Savy, so you really need to explain how the process works. At the end of the call, you can really feel how grateful they were that you helped them. That's what I loved in my job before, since it's really you who will place the order and have it arranged to be delivered successfully to the recipient.

4. How would your past colleagues or managers describe your work ethic?

They can describe me that I am fully committed when it comes to my job. I value the company who gave me an opportunity to excel and enhance my skills even though I am still a student during that time. I have my utmost respect for my colleagues and managers since I'm grateful for their understanding and patience that they had when I was working with them. In my previous job, I've been close with my trainer since he was one of my friends and he really took care of us during our training period. He really made sure that we learn and enjoy ourselves during training. We maintained a good relationship along with my co-trainees but at the same time we are also professionals when it comes to work and doing our best to contribute to the company. They will describe me as a very shy person at first, but I am very outgoing when I'm comfortable with the person that I'm talking to. When it comes to work ethic, I am professional with work, and I take seriously my tasks and obligations.

5. What personal or professional accomplishments are you most proud of?

One of my personal accomplishments is having a bachelor's degree. I am the first daughter who graduated from college. For me, that is my biggest accomplishment now. We grew up less fortunate, making my brother the breadwinner of our family at an early age. He went abroad and sustained my family's needs and expenses for how many years. He never pursued college since work has been his priority ever since. I am his only siblings and I'm the youngest, so he really helped me finish college and provided all the things that I needed. So, I made sure that



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all his hard work and sacrifices will be worth it. While I was studying, I tried to work as a call center representative to have my own money and help my family financially. It was a struggle during those times that I needed to work and be a student at the same time, but it was all worth it and very fulfilling since I graduated already.